

Verizon Select Services, Inc.

Local Exchange

# 1 Title Page – Section 3

P.S.C. Ky. Adoption Notice No. 1ADOPTION NOTICE

The undersigned Verizon Select Services Inc.  
(Name of Utility) System

of Irving, Texas hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules and regulations for furnishing local telecommunications service service at --  
(Nature of Service)

in the Commonwealth of Kentucky, filed with the Public Service Commission of Kentucky by GTE Communications Corporation  
(Name of Predecessor)

of Irving, Texas and in effect on the 1 day of August, 2000, 19\_\_, the date on which the public service business of the said GTE Communications Corporation P.S.C. Tariff No. 2  
(Name of Predecessor)  
was taken over by it.

This notice is issued on the 10 day of August, 2000, 19\_\_, in conformity with 807 KAR 5:011, Section 11, of the Regulations for the filing of Tariffs of Public Utilities with the Public Service Commission of Kentucky.

*Helda Cruse for*

By, Donald R. Fowler PUBLIC SERVICE COMMISSION  
Director - Tariffs OF KENTUCKY  
EFFECTIVE

Authorized by K.P.S.C. Order No. \_\_\_\_\_

AUG 01 2000

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)  
BY: Stephen O. Bue  
SECRETARY OF THE COMMISSION

VERIZON SELECT SERVICES INC.

of

6665 NORTH MACARTHUR BOULEVARD, 2ND FLOOR

IRVING, TX 75039

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

for

THE COMMONWEALTH OF KENTUCKY

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 01 2000

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephen D. Bell  
SECRETARY OF THE COMMISSION

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Issued: August 11, 2000

Effective: August 1, 2000

by:

Donald R. Fowler, Director - Tariffs  
Verizon Select Services Inc.  
6665 North MacArthur Boulevard, 2nd Floor  
Irving, TX 75039

## CHECK SHEET

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original	39	Original	77	Original	115	Original
2	2nd Revised*	40	1st Revised	78	Original	116	1st Revised
3	Original	41	Original	79	Original	117	Original
4	Original	42	Original	80	Original	118	Original
5	Original	43	Original	81	Original	119	Original
6	Original	44	Original	82	Original	120	Original
7	Original	45	Original	83	Original	121	Original
8	Original	46	Original	84	Original	122	Original
9	Original	47	Original	85	Original	123	Original
10	Original	48	Original	86	Original	124	Original
11	Original	49	Original	87	Original	125	Original
12	Original	50	Original	88	Original	126	Original
13	Original	51	Original	89	Original	127	Original
14	Original	52	Original	90	Original	128	Original
15	Original	53	Original	91	Original	129	Original
16	Original	54	Original	92	Original	130	Original
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18	Original	56	Original	94	Original	132	Original
19	Original	57	Original	95	Original	133	Original
20	Original	58	1st Revised	96	Original	134	Original
21	Original	59	Original	97	Original	135	Original
22	Original	60	Original	98	Original	136	Original
23	Original	61	Original	99	Original	137	Original
24	Original	62	Original	100	Original	138	Original
25	Original	63	Original	101	1st Revised	139	Original
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27	Original	65	Original	103	Original	141	Original
28	Original	66	Original	104	Original	142	Original
29	Original	67	Original	105	Original	143	Original
30	Original	68	Original	106	Original	144	Original
31	Original	69	Original	107	Original	145	Original
32	Original	70	Original	108	Original	146	Original
33	1st Revised*	71	Original	109	Original	147	Original
34	Original	72	Original	110	Original	148	Original
35	Original	73	Original	111	Original	149	Original
36	Original	74	Original	112	Original	150	Original
37	Original	75	Original	113	Original	151	Original
38	Original	76	Original	114	Original		

PUBLIC SERVICE COMMISSION  
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\* New or Revised Page

JAN 01 2001

PURSUANT TO 807 KAR 5:011,

SECTION 9 (1)

Issued: December 4, 2000

Effective: January 1, 2001

BY: *Stephan B. Bell*

by:

Donald R. Fowler, Director of the Commission

Verizon Select Services Inc.

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OF KENTUCKY  
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PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephan O. Bue  
SECRETARY OF THE COMMISSION

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by:

Director - Tariffs  
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**TARIFF FORMAT**

1. **Page Numbering** - Page numbers appear in the upper right corner of each page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
2. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariffs approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check sheet for the page currently in effect.
3. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i)(1)
4. **Check Sheet** - When a filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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**EXPLANATION OF SYMBOLS**

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed regulation
- (D) - To signify a discontinued rate or regulation
- (I) - To signify an increase in rate or charge
- (M) - To signify material relocated from one page to another without change
- (N) - To signify a new rate or regulation
- (R) - To signify a reduced rate or charge
- (S) - To signify a correction or reissued matter
- (T) - To signify a change in text but no change in rate or regulation

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**APPLICATION OF TARIFF**

This tariff contains the regulations, rates and charges applicable to the provision of competitive local telecommunications services by Verizon Select Services Inc. within the Commonwealth of Kentucky, subject to the jurisdiction of the Commission ("Commission").

This tariff is on file with the Kentucky Public Service Commission. In addition, this tariff is available for review at the main office of Verizon Select Services Inc., located at 6665 N. MacArthur Boulevard, 2nd Floor, Irving, TX 75039.

PUBLIC SERVICE COMMISSION  
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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS**

**Acceptance and Confirmation** - A written acknowledgment to Customer that an Application for Service has been accepted by Carrier.

**Additional Period** - The unit of time used for measuring and charging for a connection in excess of the Initial Period.

**Application for Service** - Customer request in the form of standard Carrier order that provides applicable service description, technical data and pertinent information that allows Carrier to design the network facilities for a customer and its authorized users.

**Authorization Code** - A numerical code, one or more of which are available to Customer to enable it to access Carrier's network, and which are used by Carrier both to prevent unauthorized access to its facilities and to identify Customer for billing purposes.

**Authorized User** - Person, firm or corporation authorized by Customer to be connected to Customer through private line facilities.

**Bill to Third Party** - A billing arrangement by which a call may be charged to an authorized station other than the station originating the call or station where the call is terminated.

**Bit** - Term denotes the smallest unit of information in a binary system of notation.

**Bits per second (Bps)** - Term denotes the number of bits transmitted in a one second interval.

**Calling Card** - A billing arrangement by which a call may be charged to an authorized calling card account.

**Carrier** - Verizon Select Services Inc..

PUBLIC SERVICE COMMISSION  
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# **SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)**

**Channel** - Electrical transmission path for two-way communications.

**Clear Channel Capability** - Capability allows customers to utilize 64 Kbps per DS-0 channel by allowing DS-0 or DS-1 transmission independent of the number of consecutive zeros or pulse density.

**Collect Call** - A billing arrangement by which the charge for a call may be assessed upon the called station provided the charge is accepted at the called station.

**Commission** - The Kentucky Public Service Commission.

**Contract Service Arrangement** - Agreement in which Carrier provides Service under specific terms and conditions of this tariff.

**Conversation Minutes** - For billing purposes calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when either party disconnects.

**Customer** - The company, individual, or other entity which purchases a service from Carrier and uses Service, and is therefore responsible for payment of all charges due and for compliance with Carrier's tariff regulations.

**Customer Dialed Direct Station-to-Station** - Service by which the person originating the call dials the telephone number desired, the message is completed without the assistance of an Operator, and the message is billed to the originating number.

**Customer Premise** - Customer or user's premises, including customer designated non-carrier premises.

**Data** - Information represented as characters in digital or analog form to which meaning can be assigned.

**Digital Transmission** - Information transmitted using digitally encoded signals.

**DS-0** - Facilities provide for the two-way transmission of isochronous bipolar serial data at a rate of 56/64 Kbps. The particular speed available is dependent on availability of facilities.

**DS-1** - Facilities provide for the two-way transmission of isochronous bipolar serial data at a rate of 1.544 Mbps.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)**

**Facility (or Facilities)** - Any item or items of communications plant or equipment used to provide or connect to specialized services.

**Initial Period** - The minimum unit of time for which a rate is charged for a connection between given points.

**Inter Office Channel** - A private line service element that connect two central offices or points of presence.

**Local Access and Transport Area (LAT<sup>4</sup>)** - A defined geographic area within which the local telephone company may provide telephone services and/or facilities.

**Main Billed Account** - Customer's name, address and account number to which charges are billed.

**MRC** - Monthly Recurring Charge.

**Multipoint** - Private line service that connects three or more central offices.

**Network Access Registers (NARs)** - A software-defined path (virtual trunk) which allows the Centrex users to place calls outside of the Centrex system and/or receive calls from outside the Centrex system.

**Network Interface** - Demarcation point on the customer's premise that defines the end of the supplier's responsibility.

**NRC** - Non-Recurring Charge.

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)**

**Operator** - An automated or live operator.

**Operator Assisted Station-to-Station** - Service by which the person originating the call requests the Operator to reach a particular number.

**Person-to-Person** - Service by which the person originating the call requests the Operator to reach a particular person, mobile station, department, or office.

**Service** - Any or all service(s) provided by Carrier pursuant to this tariff.

**Service Period** - Period from service date to Customer requested end date.

**Serving Wire Center** - Denotes the physical location within a Service Wire Center area used to determine mileage sensitive rates.

**Sub-Minute Rating** - A method of charging for a connection in which the appropriate rate is assessed for an Initial Period of eighteen (18) seconds and for each Additional Period of six (6) seconds thereafter.

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**SECTION 2 - REGULATIONS****2.1 Undertaking of the Carrier**

- 2.1.1** Service is furnished for telecommunications originating and terminating within the Commonwealth of Kentucky under the terms and conditions of this tariff.
- 2.1.2** Carrier shall operate and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3** Carrier neither owns nor operates telecommunications facilities within the Commonwealth of Kentucky, but rather resells telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4** Service is available twenty-four (24) hours per day, seven (7) days per week.

**2.2 Limitations on Service**

- 2.2.1** Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff. The obligation of Carrier to provide service is dependent upon its ability to procure, construct, and maintain facilities which are required to meet Customer's order for service. Carrier will make all reasonable efforts to secure the necessary facilities, providing such new service will not adversely affect Carrier's present services.
- 2.2.2** Carrier reserves the right to discontinue furnishing service, or to limit the use of service, when necessitated by conditions beyond its control, when Customer is using service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.
- 2.2.3** Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the consent of Carrier. In the event of such transfer or assignment, all regulations and conditions contained in this tariff, as well as all conditions for service, shall apply to the assignee(s) or transferee(s).
- 2.2.4** Service may not be used for any unlawful purpose.

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**SECTION 2 - REGULATIONS (Continued)****2.3 Limitations on Liabilities**

- 2.3.1** Except as stated elsewhere in this tariff, Carrier shall not be liable for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by mistakes or errors of Customer. No liability shall commence prior to activation of service. Carrier's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond Carrier's reasonable control. In no event shall such liability exceed the charges assessed Customer under this tariff.
- 2.3.2** Carrier shall not be liable for, and Customer indemnifies and holds Carrier harmless from, any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made instituted or asserted by Customer or by any other party, for any loss of Customer or other, or for libel, slander, invasion of privacy, or infringement of copyrights or patents, or for any other causes, caused or claimed to have been caused directly or indirectly by the operation, failure to operate, maintenance, or use of its Service, provided that such occurrence is not the result of Carrier's willful misconduct. No agents or employees or others shall be deemed to be agents or employees of Carrier.
- 2.3.3** Carrier shall not be liable for any damages, including usage charges, that Customer may incur as a result of the unauthorized use of its Authorization Codes or Service by others. The unauthorized use of Customer Authorization Codes includes, but is not limited to, the placement of calls utilizing Customer's Authorization Codes without the authorization of Customer. Customer shall be fully liable for all such usage charges.
- 2.3.4** Except as stated in this Section, Carrier shall have no liability for damages, including, without limitation, direct, consequential, special, incidental or indirect damages, arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of Carrier for willful misconduct.
- 2.3.5** Carrier shall not be liable for any act or omission of any other entity furnishing to Customer equipment, facilities or service used with the Service furnished in this tariff; nor shall Carrier be liable for any damages or losses due to the failure or negligence of Customer or due to the failure of Customer-provided equipment or facilities.

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**SECTION 2 - REGULATIONS (Continued)****2.3 Limitations on Liabilities (Continued)**

- 2.3.6** Carrier shall not be liable for any act or omission of any other entity furnishing facilities or service to Carrier, which are necessary for the provision of Service under this tariff.
- 2.3.7** Carrier is not liable for unavoidable damages to the subscriber's premise resulting from attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof. Customer shall indemnify and save harmless Carrier from any claims of the owner of Customer's premises or other third party claims for such damages.
- 2.3.8** Carrier shall allow for errors or omissions in alphabetical telephone directories (excluding the use of bold face type) an amount within the following limits:
- A. For listings in alphabetical telephone directories furnished without additional charge, an amount not in excess of the minimum monthly charge to Customer for exchange service during the effective life of the directory in which the error or omission occurred.
  - B. For listing and lines of information in alphabetical telephone directories furnished at additional charge set forth in Carrier's Schedules, an amount not in excess of the charge for that listing or line of information during the effective life of the directory in which the error or omission occurred.
  - C. For listings in information records furnished without additional charge, an amount not in excess of the minimum monthly charge to Customer for exchange service during the effective life of the directory in which the error or omission occurred.
  - D. For listings in information furnished at additional charge, an amount not in excess of the charge for the listing during the period the error or omission occurred.
  - E. For listings in telephone directories furnished in connection with mobile telephone service, an amount not in excess of the guarantee and fixed charges for the service during the effective life of the directory in which the error or omission occurred.

**2.3.9 Errors in Information Furnished by Directory Assistance Operators**

Carrier shall allow as a credit for errors in telephone numbers or other information furnished by the underlying carrier's Directory Assistance Operators, in accordance with the underlying carrier's tariff, an amount not in excess of the charge for a call to Directory Assistance, dialed direct or placed through another carrier Operator (i.e. "0" operator) as appropriate to the call on which the error occurred. For direct dialed calls, the credit will only apply if Customer has exceeded their allowance and incurred a charge.

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**SECTION 2 - REGULATIONS (Continued)****2.4 Discontinuance or Interruption of Service by Carrier**

Without incurring any liability, Carrier may, under the following conditions, and upon five (5) days written notice, discontinue or interrupt Service provided by Carrier.

- 2.4.1** For noncompliance with or violation of any applicable State, Municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation.
- 2.4.2** For noncompliance with any of the provisions of this tariff governing Service.
- 2.4.3** In the event of Customer's use of Service in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.4** In the event of unauthorized or fraudulent use of Service.
- 2.4.5** By reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.
- 2.4.6** In order to perform tests and inspections necessary to insure compliance with tariff regulations or the proper installation, operation, and maintenance of Carrier's equipment and facilities.
- 2.4.7** Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section.

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**SECTION 2 - REGULATIONS (Continued)**

**2.4 Discontinuance or Interruption of Service by Carrier (Continued)**

- 2.4.8** Carrier reserves the right to limit the duration of a connection when necessary because of a shortage of service components caused by emergency conditions.
- 2.4.9** Carrier may suspend service without notice if it deems such action necessary to protect the public, Carrier personnel, agents, suppliers, facilities or services from damages or injury of any kind. Carrier may suspend service after notice to subscriber of noncompliance with any provision of this tariff if such noncompliance is not corrected within thirty (30) days following the receipt of notice.
- 2.4.10** Carrier may, upon five (5) days written notice, immediately discontinue service for non-payment of any sum due the Carrier for more than twenty (20) days beyond the rendition of the bill for such service without incurring any liability.

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**SECTION 2 - REGULATIONS (Continued)**

**2.5 Cancellation or Termination of Service by Customer**

**2.5.1** Customer may, at its option, cancel or terminate the use of service at any time.

**2.5.2** Customer may, upon thirty (30) days written notice to Carrier, cancel or terminate the use of Private Line service at any time following any applicable minimum service requirement. Customer remains liable for all billed charges through the termination date.

**2.6 Restoration of Service**

The use and restoration of service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

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**SECTION 2 - REGULATIONS (Continued)****2.7 Payment and Billing**

- 2.7.1** The security of Customer's Authorization Codes is the responsibility of Customer.
- 2.7.2** If notice from Customer of a dispute as to charges is not reported to a customer service representative or received in writing by Carrier within thirty (30) days after the date the charges are incurred, the billing will be considered correct.
- 2.7.3** Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to Customer.
- 2.7.4** Customer is responsible for payment of all charges for services furnished, including charges for services originated or charges accepted at Customer's station and for charges billed Customer for calling card services. Upon nonpayment of any sum due or upon a violation of any of the conditions governing the furnishing of service, Carrier may discontinue furnishing said service no sooner than twenty (20) days after the mailing date of the original unpaid bill, without incurring any liability. Carrier shall provide at least five (5) days written notice to Customer of intent to terminate.

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## SECTION 2 - REGULATIONS (Continued)

### 2.7 Payment and Billing (Continued)

**2.7.5** The charges for calls are due upon presentation of the bill and are billed and collected by Carrier or its agent.

#### 2.7.6 Monthly Charges

A. Monthly charges may be billed a month in advance of service or in the current month or in arrears, and reflect the rates in effect as of the date of the invoice. Customer's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates.

B. Monthly charges for all access service components billed by Carrier are billed in advance of service and reflect the rates in effect as of the date of the invoice. Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period.

C. For the purpose of computing partial month charges, a month is considered to consist of thirty (30) days.

**2.7.7** Customer shall be responsible for the payment of all charges for service provided under this tariff, including unauthorized charges placed from its equipment. Customer shall be responsible for the payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this tariff.

**2.7.8** Carrier requires a minimum service commitment of ninety (90) days for Private Line and Frame Relay services, unless specified otherwise.

**2.7.9** There is a \$25.00 returned check charge.

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**SECTION 2 - REGULATIONS (Continued)****2.8 Deposits****2.8.1 General**

Carrier may require Customer without an established credit history to pay a sum up to an amount equal to twice the estimated average monthly charges as a deposit. Such deposit will be held as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves a customer from complying with the requirement for prompt payment of bills on presentation. At such time as service is terminated, the amount of the deposit will be credited to Customer's account and any credit balance which may remain will be refunded. Such a deposit may be refunded or credited to Customer at any time prior to termination of service at the option of Carrier. Carrier will pay interest on deposits in accordance with 807 KAR 5:006 7(6).

**2.8.2 Credit Limits/Toll Usage Limits**

When a customer's credit history is not known, Carrier may perform a credit assessment. Carrier may set toll usage limitations on applicants for service and existing customers whose financial condition cannot be verified or is otherwise unacceptable to Carrier. Any required deposit or toll usage limits may be increased or decreased by Carrier as it deems appropriate in light of changing conditions.

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**SECTION 2 - REGULATIONS (Continued)****2.9 Taxes**

Service may be subject to state and/or local taxes at the prevailing rates if service originates and terminates in the State. Taxes are not included in the rates and charges listed herein.

Federal, state and local sales, use, excise and other taxes, where applicable, shall be added to the charges contained herein, unless Customer provides a properly executed certificate of exemption from such taxes. It shall be the responsibility for Customer to pay these taxes and to accept the liability of any such unpaid taxes that may become applicable.

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**SECTION 2 - REGULATIONS (Continued)****2.10 Credit Allowances for Interruptions****2.10.1 Application - General**

A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components of service. Customer may also be granted credit for reaching a wrong number.

To receive the proper credit, Customer must notify Carrier within thirty (30) days and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), the class of call, and the approximate time the call was placed. Customer will receive credit equivalent to one minute. Charges will apply to the re-established call.

Credit allowances do not apply for interruptions that are due to the failure of power, equipment or systems not provided by Carrier.

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**SECTION 2 - REGULATIONS (Continued)****2.10 Credit Allowances for Interruptions (Continued)****2.10.2 Private Line Service**

Customer will receive a credit for downtime of greater than thirty (30) minutes. Network downtime is calculated in minutes, and subtracted from total monthly minutes. Monthly minutes are determined by multiplying the number of days in a month by 1,440. Network downtime is defined as the number of minutes from Customer reported outage, not determined to be the fault of Customer, until Customer accepted cleared outage report. The percentage figure obtained by dividing the number of minutes of total network availability by the total monthly minutes is used to determine monthly network availability.

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**SECTION 2 - REGULATIONS (Continued)****2.11 Application for Service/Changed or Cancelled Orders**

- 2.11.1** Carrier will charge for cancellation and change orders prior to the establishment of service. The amount of the charge will vary according to the status of the service order and the stage when cancellation occurred. In addition to any cancellation charge imposed by Carrier, Customer will also be responsible for any charges incurred by Carrier which are imposed by a local access service provider for cancellation of an access service order.
- 2.11.2** Customer may change an application for service upon written notice to Carrier, subject to acceptance and confirmation by Carrier. A charge shall apply to any change when the request is received by Carrier after notification by Carrier of the acceptance and confirmation. The charge will include the sum of the charges and costs incurred by Carrier for the service involved, including direct and indirect costs.
- 2.11.3** Carrier will charge for a line change and transfer of service. A line change applies when Customer requests to change the class of service, such as residential to business, to change the party responsible for payment, or to change the telephone number. A line change does not apply if the above changes are the result of harassing phone calls. A transfer of service applies when Customer migrates to Carrier without selecting a bundle service package. For example, Customer selects local service only, not Package A through F, and is not subscribed to Carrier's long distance service.

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**SECTION 2 - REGULATIONS (Continued)****2.12 Obligations of Customer**

- 2.12.1** Customer shall be responsible for the payment of all charges for service provided under this tariff, and of payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this tariff.
- 2.12.2** Customer shall notify Carrier of any interruption in service. Before giving notice, the Customer shall ascertain that the trouble is not being caused by action or omission of the subscriber, is not within his control or is not in wiring or equipment annexed to Carrier's terminal.
- 2.12.3** Customer shall comply with minimum protective criteria, as may be prescribed by Carrier to protect equipment and facilities.
- 2.12.4** Customer shall be responsible for ensuring Customer-provided signals will not result in interference with any of the services provided by Carrier. All signals must be of the proper type, bandwidth and other technical parameters, so as not to damage Carrier's equipment or degrade service to other subscribers. It shall be the subscriber's responsibility to provide adequate electrical power, wiring and electrical outlets necessary for the proper operation of Carrier's equipment on their premise.
- 2.12.5** Equipment and facilities connected to those of Carrier shall be constructed, operated, and maintained by those providing same so as to work satisfactorily with Carrier's service. Such equipment and facilities shall be suitable to avoid hazard or damage to Carrier's plant or of injury to Carrier's employees or to the public because of the character or location of such equipment or facilities and sources of power to which it is connected.

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**SECTION 2 - REGULATIONS (Continued)****2.12 Obligations of Customer (Continued)**

- 2.12.6** Upon notice from Carrier that the equipment or facilities of Customer, or of others so authorized to be connected, is causing or is likely to cause hazard or interference, Customer, or others so authorized to be connected, shall make such changes as may be necessary to remove or prevent such hazard or interference.
- 2.12.7** Customer shall be liable for reimbursing Carrier for all loss or damage from theft, fire, flood, or other catastrophes, and negligence and willful acts of Customer's officers, employees, agents or contractors Carrier provided equipment or facilities on Customer's premise.
- 2.12.8** Customer shall be responsible for obtaining all necessary permits, licenses, variances and other authorizations required by the state and local authorities for installation and operation of Customer provided equipment or facilities for connection with Carrier's equipment or facilities.
- 2.12.9** Customer shall make available entry to its premises for Carriers' employees, agents or contractors at any reasonable hour for the purpose of installing, inspecting, or repairing equipment or service, or upon termination of service, removing Carrier's equipment.
- 2.12.10** No Customer or authorized user may assign or delegate its responsibilities, duties, rights or obligations under this tariff to any person, corporation, or other entity without the express, written approval of Carrier; provided, however, that Customer may, without Carrier's approval, assign or delegate such responsibilities, duties, rights, or obligations to any subsidiary or affiliated organization or to any successor organization.
- 2.12.11** Customer is responsible for fault trouble-shooting and isolation of premise equipment and transmission signals and quality. Customer shall be liable to Carrier for the payment of a service charge for trouble-shooting and fault isolation for costs resulting from Carrier identification of a Customer equipment malfunction that was reported by Customer as a service error, or fault, or where Customer's equipment malfunction created a degradation of network facilities or service regardless of who identifies the trouble.

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**SECTION 2 - REGULATIONS (Continued)****2.13 Mileage Calculation**

**2.13.1** Mileage between locations where services are offered is calculated based on V&H coordinates as obtained by reference to NECA Tariff FCC No. 4. Not all services are available from all locations.

**2.13.2** The airline mileage between Carrier network terminal offices is calculated as follows.

- A. Obtain the V and H coordinates for each location.
- B. Obtain the difference between the V coordinates and between the H coordinates for each location.
- C. Square each difference from B, above.
- D. Add the square of the V difference to the square of the H difference from C, above.
- E. Divide the sum of the squared numbers by 10. Round to the next higher whole number.
- F. Obtain the square root of the number obtained in E, above. Round to the next higher whole number. This is the airline mileage figure.
- G. Example:

	V	H
Abbeyville, AL	7752	1993
Abernathy, TX	8546	4978

The difference between the V coordinates is 794.  
The difference between the H coordinates is 2985.

Squaring each difference yields:  
 $794 \times 794 = 630,436$   
 $2985 \times 2985 = 8,910,225$

Adding the results equals 9,540,661.

Dividing by 10 equals 954,066.

The square root of 954,066 is 976.76302.  
Mileage = 977

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**SECTION 2 - REGULATIONS (Continued)****2.14 Termination Liability for Frame Relay, Private Line Service, and ISDN**

In the event of early termination of a contract plan, and unless otherwise stated, Customer must pay a lump sum of 50% the monthly discounted charges of the remaining unexpired term of the agreement. Customer will not be liable for termination charges for a specific service if new service of the same type, and of equal or greater charges, is ordered, and the order is received by Carrier, provided that the inception date of the contract plan for the new service is on or before the expiration date of the terminated plan. In addition, no termination charge will be applied for Customer converting from a specified service to a more advanced service provided that the expiration date for the contract plan for the new service is on or before the expiration date of the terminated plan.

**2.15 Labor Charges**

When work requested requires that another carrier's employee, agent, or contractor perform work regarding Customer's service, charges incurred by Carrier will be passed on to Customer.

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**SECTION 2 - REGULATIONS (Continued)****2.16 Price Groupings**

These price groups apply to both residential and business services which refer to price groups within their associated rate schedules, unless otherwise stated.

Residence exchange includes all of the following Carrier's business Price Groups 1-4.

The following list defines Carrier's Price Groups by exchange for each business service area:

**BELL SOUTH TERRITORY - BUSINESS****Price Group 1**

AURORA	CYNTHIANA	JUNCTION CITY	PINEVILLE
BAGDAD	DANVILLE	LAWRENCEBURG	PORT ROYAL
BARDSTOWN	DIXON	LEBANON JUNCTION	PRINCETON
BEATTYVILLE	DRAKESBORO	LITTLE ROCK	PROVIDENCE
BEAVER DAM	EDDYVILLE	LIVERMORE	RUSSELLVILLE
BEDFORD	ELKTON	LOUISA	SACRAMENTO
BENHAM-LYNCH	EMINENCE	MACKVILLE	SALVISA
BENTON	FINCHVILLE	MARION	SEBREE
BLOOMFIELD	FORDSVILLE	MAYSVILLE	SHARON GROVE
BREMEN	FRANKLIN	MCCARR	SHELBYVILLE
BURGIN	FREDONIA	MCDANIELS	SIMPSONVILLE
CADIZ	FREEBURN	MILLERSBURG	SLAUGHTERS
CALHOUN	FULTON	MILTON	SPRINGFIELD
CAMPBELLSBURG	GHENT	MOORESVILLE	STANFORD
CANTON	GILBERTSVILLE	MORGANFIELD	STANTON
CARLISLE	GREENVILLE	MORGANTOWN	STONE
CARROLLTON	GUTHRIE	MOUNT EDEN	STURGIS
CAYCE	HARDINSBURG	MOUNT STERLING	SULPHUR
CENTERTOWN	HARLAN	NEON	TAYLORSVILLE
CENTRAL CITY	HARRODSBURG	NEW HAVEN	TRENTON
CHAPLIN	HARTFORD	NEW LIBERTY	WADDY
CLAY	HAWESVILLE	NORTH MIDDLETON	WALLINS CREEK
CLINTON	HICKMAN	OWENTON	WARFIELD
CLOVERPORT	INEZ	PAINTSVILLE	WATTER VALLEY
CORNISHVILLE	ISLAND	PARIS	WHITESBURG
CRAB ORCHARD	JACKSON	PERRYVILLE	WILLISBURG

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**SECTION 2 - REGULATIONS (Continued)****2.16 Price Groupings (Continued)****BELL SOUTH TERRITORY - BUSINESS (Continued)****Price Group 2**

BLUFF SPRINGS	HABIT	PADUCAH	SORGHO
BOLWING GREEN	HOPKINSVILLE	PANTHER	STANLEY
CROFTON	KIRKSVILLE	PEMBROKE	SYMSONIA
ENSOR	LA FAYETTE	PIKEVILLE	UTICA
FORD	MACEO	PLEASANT RIDGE	WACO
FRANKFORT	OAK GROVE	RICHMOND	WEST LOUISVILLE
GRACEY	OWENSBORO	ROSE TERRACE	WHITESVILLE
			WOODBURN

**Price Group 3**

GEORGETOWN	LOUISVILLE	STAMPING GROUND	WEST POINT
LA GRANGE	SADIEVILLE		

**Price Group 4**

ALLEN	FEDSCREEK	MCDOWELL	ROBARDS
CORBIN	HANSON	MIDDLESBORO	SAINT CHARLES
CORYDON	HEBBARDSVILLE	MORTONS GAP	SOUTH WILLIAMSON
CROPPER	HENDERSON	MURRAY	VIRGIE
DAWSON SPRINGS	MADISONVILLE	NEBO	WAYLAND
EARLINGTON	MARTIN	NORTONVILLE	WILLIAMSBURG
ELKHORN CITY	MAYFIELD	PRESTONSBURG	WINCHESTER

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**SECTION 2 - REGULATIONS (Continued)****2.16 Price Groupings (Continued)**

Residence exchange includes all of the following Carrier's business Price Groups 1 - 6.

**VERIZON TERRITORY - BUSINESS****Price Group 1**

ALBANY	COUMBUS	JENKINS	ONEIDA
ARLINGTON	CUMBERLAND	JOHNSVILLE	OWINGSVILLE
AUGUSTA	DOVER	LANCASTER	PARK CITY
BARBOURVILLE	EAST BERNSTADT	LEBANON	SALT LICK
BARDWELL	EUBANK	LEWISBURG	SCIENCE HILL
BEE SPRINGS	EVARTS	LIBERTY	SCOTTSVILLE
BRADFORDSVILLE	EWING	LIVINGSTON	SHARPSBURG
BRODHEAD	FAUBUSH	LONDON	SHOPVILLE
BROOKSVILLE	FERNLEAF	LORETTO	SMITHLAND
BROWNSVILLE	FLAT LICK	MAMMOTH CAVE	SMITHS GROVE
BRYANTSVILLE	FLEMINGSHURG	MANCHESTER	TOLLESBORO
BURKESVILLE	GARRISON	MAYS LICK	TOMPKINSVILLE
CALVERT CITY	GERMANTOWN	MILBURN	UNIONTOWN
CANEYVILLE	GREENSBURG	MONTICELLO	VANCEBURG
CLARKSON	HILLSBORO	MT. OLIVET	WASHINGTON
COLUMBIA	IRVINE	MT. VERNON	WHITE LILY

**Price Group 2**

BEREA	GLASGOW	NANCY	SOMERSET
BURNSIDE	HODGENVILLE	PAINT LICK	SOUTH HARDIN
CECILIA			

**Price Group 3**

LEXINGTON-EAST	LEXINGTON-LAKESIDE	LEXINGTON-SOUTH	SOUTHSHORE
LEXINGTON-ELKHORN	LEXINGTON-MAIN	LEXINGTON-UNIV	
	LEXINGTON-NORTH	KENTUCKY	
	LEXINGTON-SOUTH	MIDWAY	

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**SECTION 2 - REGULATIONS (Continued)**

**2.16 Price Groupings (Continued)**

**VERIZON TERRITORY - BUSINESS (Continued)**

**Price Group 4**

CAMPBELLSVILLE  
GRAYSON  
HAZARD

HUSTONVILLE  
LEATHERWOOD

LEITCHFIELD  
MOREHEAD

OLIVE HILL  
VICCO

**Price Group 5**

ASHLAND  
CATLETTSBURG

ELIZABETHTOWN  
GREENUP

MEADS

RUSSELL

**Price Group 6**

NICHOLASVILLE

VERSAILLES

WILLMORE

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**SECTION 2 - REGULATIONS (Continued)****2.17 Kentucky Lifeline Support Surcharge**

Services provided pursuant to the Tariff are subject to an undiscountable monthly Kentucky Lifeline Support Surcharge, which is equal to \$.05 per access line. This fee is established under the oversight of the Commission. (I)

The Kentucky Lifeline Support Surcharge will not be applied to any MRCs, NRCs, PICC or SLC fees.

The Kentucky Lifeline Support Surcharge is calculated before taxes and surcharges and after free minutes or any other Carrier promotional offers have been applied.

The Kentucky Lifeline Support Surcharge itself will be subject to all applicable State taxes.

**2.18 Kentucky Telecommunications Relay Service (TRS) and Telecommunications Devices for the Deaf (TDD) Surcharge**

Services provided pursuant to the Tariff are subject to an undiscountable monthly Kentucky TRS and TDD surcharge which is equal to \$.07 per access line.

The Kentucky TRS and TDD surcharge is established under the oversight of the Commission.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.1 Residential Flat Rate Service**

This service is no longer available to new Customers.

(C)

Provides flat rate exchange service. Non-package customers are not eligible for Service Combination Package discounts or usage allowances.

Exchange Service - General - Provides Customer with the ability to originate calls to all other stations on the public switched network in the caller's local calling area. Carrier concurs in the territory, including any extended local calling areas of underlying carrier. All exchange lines include touchtone. All services offered are subject to availability for resale from the underlying carrier.

**3.1.1 Rates**

	<u>MRC</u>
Per Line	\$30.00
Additional Line	30.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

(T)

**3.2 Service Combination Packages - Residential**

This service is no longer available to new Customers.

(C)

**3.2.1 Description**

Provides various combinations of services to residential customers for a flat monthly recurring charge (MRC). The MRC does not include the following:

- Charges on previous bills
- Bill adjustments or credits
- Non-Recurring Charges (NRC)
- Late Payment Charges
- Customer Premises Equipment Charges
- Surcharges and Taxes
- Services provided by other Carriers
- Operator surcharges
- Federal Subscriber Line Charge

Interstate and international rates charged in addition to the MRC can be found in Carrier's Tariffs FCC No. 1 and FCC No. 2, respectively. MTS calls eligible for combination package rates and the additional rates for package subscribers are only those direct dialed calls placed over lines presubscribed to Carrier for interLATA calls and for direct dialed calls placed over lines presubscribed to Carrier, or resold, for intraLATA calls. MTS minutes included in a package are aggregated over all lines in the same residence which are presubscribed to Carrier.

(T)

If Customer's bill for all MRCs and usage charges for the current month exceeds a specified amount (which varies with each package), Customer will be given a bonus discount on the current bill. Services eligible for the bonus discount include those provided under Carrier's Tariffs FCC No. 1, FCC No. 2, and cellular, paging, and Internet Service. If Customer discontinues a package plan, the non-package rates will apply.

(T)

Excluded from eligibility for the bonus discount calculation are charges included on prior bills, NRCs, Internet Browser Software, late payment charges, surcharges and taxes, federal subscriber line charge, billing adjustments and credits, equipment and 900/976 usage charges.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**

**3.2 Service Combination Packages - Residential (Continued)**

**3.2.1 Description (Continued)**

All Packages below include the following:

Flat Rate Local Service

Unlimited local calling from lines presubscribed to Carrier under a package and in the same residence for calls within Customer's local calling scope.

In addition, specific packages include the following additional features.

**A. Combination A - Package includes the following:**

60 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

**B. Combination B - Package includes the following:**

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

100 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

**C. Combination C - Package includes the following:**

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

200 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**

**3.2 Service Combination Packages - Residential (Continued)**

**3.2.1 Description (Continued)**

**D. Combination D - Package includes the following:**

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

400 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

**E. Combination E - Package includes the following:**

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

650 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

**F. Combination F - Package includes the following:**

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

900 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.2 Service Combination Packages - Residential (Continued)****3.2.2 Rates**

<u>Packages</u>	<u>MRC</u>	<u>Min. Bill Amt. for Bonus Discount</u>	<u>Bonus Disc. Percentage</u>
Pkg A	\$27.95	\$75.00	10%
Pkg B	42.95	75.00	10%
Pkg C	53.95	75.00	10%
Pkg D	73.95	100.00	10%
Pkg E	98.95	125.00	10%
Pkg F	122.95	150.00	10%

**3.2.3 Additional Charges**

Additional Line Charges - Customer must continue to subscribe to Service Combination Package A, B, C, D, E, or F to be eligible for rates in this section. Additional lines are available under this section only at the same location as Customer's initial line. Additional residential lines include unlimited local calling usage from Customer's primary location for calls within Customer's local calling scope.

Per Additional Line            \$16.95

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

(T)

**3.3 Miscellaneous Charges/Features - Residential**

This service is no longer available to new Customers.

(C)

**3.3.1 Call Management Features****A. Rates - Non-Usage Sensitive Features**

	<u>MRC</u>
<b>Standard Features</b>	
Anonymous Call Rejection	\$3.50
Automatic Busy Redial	3.50
Automatic Call Return	3.50
Call Forward Fixed-Busy	3.50
Call Forward Fixed-No Answer	3.50
Call Forwarding - Selective	3.50
Call Forwarding - Variable	3.50
Call Waiting	3.50
Call Waiting ID	3.50
Call Waiting ID Add On	2.00
Selective Call Rejection	3.50
Speed Calling 8	3.50
Three Way Calling	3.50

**Premium Features**

Call Forwarding-Remote Access	\$7.00
Caller ID	7.00
Caller ID Number	7.00
Caller ID on Call Waiting	7.00
Distinctive Ring	7.00
VIP Alert	7.00

**B. Rates - Usage Sensitive Features**

	<u>Per Use</u>
Automatic Busy Redial	\$.75
Automatic Call Return	.75
Three Way Calling	.75

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.3 Miscellaneous Charges/Features - Residential (Continued)****3.3.2 Operator Services**

A. Rates below apply in lieu of other charges.

(T)

	<u>Per Call</u>	<u>Per Minute</u> (N)
Operator Handled		
Person-to-Person Call	\$6.50 (I)	\$.25
Station-to-Station Call	3.45	.25
Collect Call	3.45 (I)	.25 (N)

B. Rates below apply in addition to any applicable usage charges.

	<u>Per Call</u>
Operator Dialed Surcharge	\$ .80
Busy Line Verification	.95
Busy Line Interrupt	1.40

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.3 Miscellaneous Charges/Features - Residential (Continued)****3.3.3 Call Restriction/Blocking Services**

	<u>NRC</u>	<u>MRC</u>
900/976 Call Blocking, Initial	N/A	N/A
900/976 Call Blocking, Change	\$15.00	N/A
Call Restriction 1, Installation	20.00	\$2.00

Call Restriction 1 restricts direct dialed and operator handled long distance calls.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.3 Miscellaneous Charges/Features - Residential (Continued)****3.3.4 Directory Assistance (DA) - Local only.**

In addition to the DA Call Completion charge, normal DA service charges, operator assisted surcharges and usage charges apply.

	<b>Surcharge</b>
	<b><u>Per Call</u></b>
DA (after 4 combined free calls per billing cycle)	<b>\$ .30</b>
DA Call Completion (DACC)	<b>.30</b>
DA Operator Transfer to DA	<b>.30</b>

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.3 Miscellaneous Charges/Features - Residential (Continued)****3.3.5 Directory Listings**

- A. Description - Carrier will arrange for Customer, other than Customer requesting non-published service to be listed in the directories and directory assistance records of the underlying carrier in accordance with the listing service tariff schedules and provisions of that carrier. Customers requesting non-listed service will not be listed in the directory of the underlying carrier, but will be listed in the directory assistance records of that carrier

Carrier will receive one residential service primary listing in the white pages directory of the underlying carrier at no extra charge, per the provisions of the underlying carrier.

**B. Rates**

	<u>NRC</u>	<u>MRC</u>
Primary Listing	N/A	N/A
Additional Listing	N/A	\$1.20
Additional Lines of Information, per line	N/A	3.00
Alpha Form Listing	N/A	2.50
Alternate (Directive) Listing	N/A	1.80
Cross Reference Listing	N/A	1.20
Cross Reference Listing in Foreign Directory	N/A	1.20
Designer Bold Listing	N/A	2.00
Designer Bold Plus Listing	N/A	3.00
Designer Line Bold Listing	N/A	4.00
Designer Line Script Listing	N/A	4.00
Designer Line Standard Listing	N/A	3.00
Designer Script Listing	N/A	2.00
Designer Script Plus Listing	N/A	3.00
Directory Listing Installation/Change Charge (following initial order)	\$15.00	N/A
Dual Name Additional Listing	N/A	1.20
Foreign Alternate Listing	N/A	1.20
Listing in a Foreign Directory	N/A	1.20
Mobile Paging Service Listing	N/A	1.80
Non-listed Service	N/A	1.82
Non-published Service	N/A	3.50
Shared Tenant Service Listing	N/A	1.20
Telephone Answering Service Listing	N/A	1.80

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.3 Miscellaneous Charges/Features - Residential (Continued)****3.3.5 Directory Listings (Continued)****B. Rates (Continued)****No Charge Products**

A charge does not apply when: 1) service is used by a hearing/speech impaired person; 2) subscriber has other service listed in the directory in the same name; 3) service is to a subscriber living in a hotel, apartment, retirement complex, etc., if subscriber is listed under the name of the PBX/Centrex Service furnished to the establishment; or 4) service is temporary.

		<u>NRC</u>	<u>MRC</u>
No Charge	Non-published Service	N/A	N/A
No Charge	Non-listed Service	N/A	N/A

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**

**3.3 Miscellaneous Charges/Features - Residential (Continued)**

**3.3.6 Number Referral Service**

The charges below apply to all customers for the 30-day period in which the referral message is active on the Customer's disconnected line.

Number Referral Service - Automated Intercept - 30 days

NRC  
N/A

**3.3.7 Duplicate Bill - Charge applies per bill request, per month requested.**

Previous Bill 1 - 2 Months Old  
Previous Bill 3+ Months Old

Per Bill Request  
\$4.50  
6.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.3 Miscellaneous Charges/Features - Residential (Continued)****3.3.8 Miscellaneous Charges**

	<u>NRC</u>
Installation - Primary Line	\$75.00
Installation - Additional Line(s)	
Initial Order	15.00
Subsequent Order	45.00
Line Change Charge	30.00
Primary Interexchange Carrier (PIC) Change Charge	10.00
Returned Check Charge	25.00
Service Restoration Charge	35.00
Transfer of Service Charge	40.00

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## SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)

(T)

## 3.4 Business Flat Rate Service

This service is no longer available to new Customers.

(C)

Description - Provides a business customer with the ability to originate calls to all other stations on the public switched network in the caller's local calling area. Carrier concurs in the territory of underlying carrier. All exchange lines include touchtone. All services are offered subject to availability for resale from underlying carrier.

Carrier offers four price groups.

- A. Monthly Recurring Charge (MRC) - For new installations, line connection charges apply.

	Month to Month Term	1 Year Term Contract
Price Group 1	\$43.35	\$33.35
Price Group 2	47.40	37.40
Price Group 3	45.90	35.90
Price Group 4	46.21	36.21

- B. Early Termination Charge - Customers electing to terminate a service prior to expiration of a one year agreement will be subject to a lump sum charge of \$25.00 times each remaining month in the agreement.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

(T)

**3.5 Private Branch Exchange Service**

This service is no longer available to new Customers.

(C)

**3.5.1 Description** - MRC applies on a flat-rated per trunk basis.**3.5.2 Rates****A. DID Trunks with trunk termination**

	Month to Month	One Year Term Contract
	<u>MRC</u>	<u>MRC</u>
Price Group 1	\$69.35	\$59.35
Price Group 2	73.40	63.40
Price Group 3	71.90	61.90
Price Group 4	72.21	62.21

**B. PBX Trunk Rates - MRC (Two Way, One Way In, One Way Out)**

	Month to Month	One Year Term Contract
	<u>MRC</u>	<u>MRC</u>
Price Group 1	\$43.35	\$33.35
Price Group 2	47.40	37.40
Price Group 3	45.90	35.90
Price Group 4	46.21	36.21

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.5 Private Branch Exchange Service (Continued)****3.5.2 Rates (Continued)**

	<u>NRC</u>	<u>MRC</u>
C. Direct Inward Dialing (DID) Trunk Termination - Installation	\$50.00	N/A
D. Blocks of DID Station Numbers		
Block of 20 Station Numbers	\$480.00	\$3.40
Reserve block of 20 Station Numbers	480.00	3.40
E. DID Optional Features:		
Dual Tone Multifrequency Pulsing	N/A	\$7.50
Multifrequency Pulsing	N/A	7.50
Automated DID Intercept Service (Per Number)	\$16.00	N/A

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

(T)

**3.6 Service Combination Packages - Business**

This service is no longer available to new Customers.

(C)

**3.6.1 Total Bill Discount**

Description - Customers subscribing to a one year term Service Combination Package will also receive a discount off monthly recurring and usage charges for services provided by Carrier to Customer under this Tariff, Carrier's Tariffs No. 1, FCC No. 1, FCC No. 2, as well as cellular, paging, Internet services, and voice mail provided by or through Carrier. Excluded from eligibility for the discount calculation are charges on prior bills, bill adjustments and credits, late payment charges, taxes and surcharges, equipment, Non-Recurring Charges (NRCs), and Internet Browser software. Customer terminating a one year term Service Combination Package prior to expiration of the term will be subject to a lump sum charge of \$25.00 times the number of months remaining in the term. Customer must subscribe to both Carriers interexchange services and Carriers local service. Business Flat Rate Service, Centrex, ISDN and Private Line customers are eligible for the discounts in this section. Discounts in this section may not be combined with Package 1-A or 1-B. (T)

<u>Monthly Bill Total</u>	<u>Discount</u>
\$201.00 - 750.99	10%
751.00 - 1500.99	12%
1501.00 +	15%

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### SECTION 3 - SERVICES IN BELL SOUTH TERRITORY

#### 3.6 Service Combination Packages - Business (Continued)

##### 3.6.2 Package 1-A

Description - Provides a combination of services to business customers for a flat Monthly Recurring Charge (MRC) when Customer subscribes to a one year term for Business Flat Rate Service. The flat monthly charge does not include the following:

- Charges on previous bills
- Bill adjustments or credits
- Late payment charges
- Surcharges and taxes
- Services provided by other carriers
- Federal subscriber line charge
- Non-recurring charges

Package 1-A includes the following:

Flat Rate Business Line Service

200 minutes of intrastate and/or interstate MTS usage from same business location

One Standard and one Premium Call Management Feature or two Standard Call Management Features from the list below.

##### Standard Features

- Anonymous Call Rejection
- Automatic Busy Redial
- Automatic Call Return
- Call Forwarding Variable
- Call Forward Fixed - Busy
- Call Forward Fixed - No Answer
- Call Forward Selective
- Selective Call Rejection
- Call Waiting
- Speed Call 8
- Three Way Calling
- VIP Alert (Call Selector)
- Call Waiting ID

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**

**3.6 Service Combination Packages - Business (Continued)**

**3.6.2 Package 1-A (Continued)**

Premium Features

Caller ID on Call Waiting  
Caller ID Number  
Caller ID  
Distinctive Ring  
Call Forward Remote Access  
Basic Voice Mail

Intrastate MTS rates charged in addition to the flat monthly charge can be found in Carrier's Tariff No. 1. Interstate and international rates charged in addition to the flat monthly charge can be found in Carrier's Tariff FCC No. 1 and FCC No. 2, respectively. MTS calls eligible for combination package rates and the additional rates for package subscribers are only those direct dialed calls placed over lines presubscribed to Carrier for interLATA calls and for direct dialed calls placed over lines presubscribed to Carrier, or resold, for intraLATA calls. Handicapped customers subscribing to package will receive an additional 120 minutes of MTS usage.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.6 Service Combination Packages - Business (Continued)****3.6.2 Package 1-A (Continued)**

If Customers bill for all Carriers MRCs and usage charges for the current month at the service location exceeds \$100.00, Customer will be given a bonus discount of 5% on the current bill. Services eligible for the bonus discount include services provided under Carriers Tariff No. 1, FCC No. 1, FCC No. 2, and cellular, paging, Internet services, and voice mail provided by or through Carrier. Excluded from eligibility for the discount calculation are charges on prior bills, bill adjustments and credits, late payment charges, taxes and surcharges, equipment, Non-Recurring Charges (NRCs), and internet browser software. Customers terminating a one year term agreement prior to its expiration will be subject to a lump sum charge of \$25.00 times the number of months remaining in the term. Customer must subscribe to both Carriers interexchange and local services.

**Rates**

	<u>MRC</u>
Price Group 1	\$73.00
Price Group 2	78.00
Price Group 3	75.00
Price Group 4	75.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.6 Service Combination Packages - Business (Continued)****3.6.3 Package 1-B**

Description - Provides a combination of services to business customers for a flat Monthly Recurring Charge (MRC) when Customer subscribes to a one year term. The Package 1-B offering is limited to business customers who subscribe to a two-to-nine line offering. The MRC does not include:

- Charges on previous bills
- Bill adjustments or credits
- Late payment charges
- Surcharges and taxes
- Services provided by other carriers
- Federal subscriber line charge
- Non-recurring charges

Package 1-B includes the following:

- 2 business flat rate lines
- 600 minutes of intrastate and/or interstate MTS usage from same business location

If Customers bill for all Carrier's MRCs and usage charges for the current month at the service location exceeds \$200.00, Customer will be given a bonus discount of 10% on the current bill. Services eligible for the bonus discount include services provided under Carrier's Tariff No. 1, FCC No. 1, FCC No. 2, and cellular, paging, Internet services, and voice mail provided by or through Carrier. Excluded from eligibility for the discount calculation are charges on prior bills, bill adjustments and credits, late payment charges, taxes and surcharges, equipment, Non-Recurring Charges (NRCs), and Internet Browser software. Customers terminating a one year term agreement prior to its expiration will be subject to a lump sum charge of \$25.00 times the number of months remaining in the term. Customer must subscribe to both Carriers interexchange and local services.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

(T)

**3.6 Service Combination Packages - Business (Continued)****3.6.3 Package 1-B (Continued)**

Rates - apply per package

	<u>MRC</u>
Price Group 1	\$145.00
Price Group 2	150.00
Price Group 3	150.00
Price Group 4	150.00

**3.7 Miscellaneous Charges/Features - Business**

This service is no longer available to new Customers.

(C)

**3.7.1 Rotary Hunting Service**

- A. Hunting Arrangements - Charge applies in addition to business line or PBX trunk charges.

	<u>MRC</u>
Rotary Hunting - Series Hunt - Price Group 1	\$12.00
Rotary Hunting - Series Hunt - Price Group 2	10.50
Rotary Hunting - Series Hunt - Price Group 3	5.70
Rotary Hunting - Series Hunt - Price Group 4	11.25

- B. Optional Hunt Features - Early Termination Charge applies if service is terminated prior to one year of service.

	<u>Early Termination Charge</u>	<u>MRC</u>
Break in Rotary Hunt Group, First 10 Lines	\$300.00	\$30.00
Break in Rotary Hunt Group, Each Add'l 10 Lines	300.00	25.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.7 Miscellaneous Charges/Features - Business (Continued)****3.7.2 Call Management Features (Continued)**

- A. General - Only one NRC applies when multiple call management features are ordered.
- B. Rates - Non Usage Sensitive - NRC applies only to month-to-month customers.

	<u>NRC</u>	<u>MRC</u>
Anonymous Call Rejection	\$20.00	\$4.00
Automatic Busy Redia	20.00	\$4.50
Automatic Call Return	20.00	4.50
Call Forward Fixed - Busy	20.00	3.25
Call Forward Fixed - No Answer	20.00	3.25
Call Forward Remote Access	20.00	7.75
Call Forward Selective	20.00	4.50
Call Forwarding Variable	20.00	3.75
Call Trace	20.00	5.00
Call Waiting	20.00	3.80
Call Waiting ID	20.00	3.80
Call Waiting ID Add or	20.00	2.15
Caller ID	20.00	10.00
Caller ID Number	20.00	7.50
Caller ID on Call Waiting	20.00	10.00
Distinctive Ring	20.00	6.95
Selective Call Rejection	20.00	3.50
Speed Calling 8	20.00	3.75
Three Way Calling	20.00	3.75
VIP Alert	20.00	4.50

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.7 Miscellaneous Charges/Features - Business (Continued)****3.7.2 Call Management Features (Continued)****C. Rates - Usage Sensitive**

	<u>Per Use Charge</u>
Three Way Calling	\$.75
Automatic Call Return	.75
Automatic Busy Redial	.75

**3.7.3 Blocking/Call Restriction Services**

	<u>NRC</u>	<u>MRC</u>
900/976 Blocking, Initial	N/A	N/A
900/976 Blocking, Change	\$20.00	N/A
Call Restriction 1	20.00	3.75

Call Restriction 1 restricts direct dial, operator assisted, and dial around long distance calls.

**3.7.4 Duplicate Bill - Charge applies per bill request, per month requested.**

	<u>Per Bill Request</u>
Previous Bill - 1 - 2 Months Old	\$4.50
Previous Bill - 3+ Months Old	6.00

**3.7.5 Personalized Telephone Number**

	<u>NRC</u>	<u>MRC</u>
Personalized Number Search and Assign	N/A	N/A

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.7 Miscellaneous Charges/Features - Business (Continued)**

**3.7.6 Operator Surcharges** - Charges apply in addition to applicable usage charges. Handicapped customers receive 50 free DA calls per billing cycle.

	<u>Per Call</u>	<u>Per Minute</u>
Operator Dialed Surcharge	\$.80	N/A
Person to Person, No Per Minute	6.50 (I)	\$.12 (N)
Station to Station, No Per Minute	3.45 (R)	.12 (N)
Verification	.95	N/A
Interrupt	1.40	N/A
DA (after 4 free calls per billing cycle)	.30	N/A
DACC	.45	.14
DA-Operator Transfer to DA	.30	N/A

**3.7.7 Number Referral Service**

The charges below apply to all customers in which the referral message is active on the disconnected line.

	<u>NRC</u>
Automatic Number Referral Service - Stay with Carrier	N/A
Automatic Number Referral Service - Leave Carrier	\$10.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**
**3.7 Miscellaneous Charges/Features - Business (Continued)****3.7.8 Directory Listing**

- A. Description - Carrier will arrange for Customer, other than Customers requesting non-published service to be listed in the directories and directory assistance records of underlying carrier in accordance with the listing service tariff schedules and provisions of that carrier. Customers requesting non-listed service will not be listed in the directory of the underlying carrier, but will be listed in the directory assistance records of that carrier.

Customer will receive one Business Service primary listing in the business white pages and one listing in the yellow pages section in the directory of the underlying carrier at no extra charge, per the provisions of the underlying carrier.

**B. Rates**

	<u>NRC</u>	<u>MRC</u>
Non-listed Service	N/A	\$1.50
Non-listed Service (Additional Listings)	N/A	1.50
Listing in a Foreign Directory	N/A	1.80
Primary Listing	N/A	N/A
Additional Listing	N/A	1.80
Non-published Service	N/A	2.90
Non-published Service (Additional Listing)	N/A	2.90
Designer Listing - Alpha Form	N/A	3.50
Secretarial Services Business Listing	N/A	1.80
Directive Listing	N/A	1.80
Cross Reference Listing	N/A	1.80
Foreign Cross Reference Listing	N/A	1.80
Foreign Directive Listing	N/A	1.80
Foreign Special Text Listing	N/A	1.80
Special Text Listing	N/A	1.80
Directory Listing Installation/Change Charge (following initial order)	20.00	N/A

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.7 Miscellaneous Charges/Features - Business (Continued)****3.7.9 Miscellaneous Charges**

	Package Customers	Flat Rate-Business
	<u>NRC</u>	<u>NRC</u>
Primary Interexchange Carrier (PIC) Change Charge	N/A	\$5.00
Line Connection - 1st Line	\$73.00	73.00
Line Connection - Additional Line	22.00	22.00
Secondary Service Order	20.00	20.00
Transfer of Service Charge	N/A	40.00
Call Management Change Service	20.00	20.00
Primary Service Charge	N/A	N/A
Telephone Number Change	48.00	48.00
Customer Requested Temporary Suspension of Service	48.00	48.00
Service Restoration Charge	48.00	48.00
Service Expedite Charge	50.00	50.00
Trouble Isolation Charge	38.00	38.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

(T)

**3.8 Centrex Service**

This service is no longer available to new Customers.

(C)

**3.8.1 Description**

This service provides communication channels to the Public Switched Network which can be used to place or receive one phone call at a time. In addition, Centrex provides Customer's with access to PBX-type features (i.e., call forwarding) which can be applied directly to their telephone equipment or can be activated on an as needed basis from the individual telephone set. There are two types of Centrex Lines: Basic and Enhanced Service.

Rates and Charges - Centrex pricing is calculated by adding individually priced elements or components to derive the total monthly recurring service rate. In addition to monthly rates, one-time design and installation charges may apply. Network Access Registers (NARs) apply only to enhanced Centrex configurations. Customers must order a minimum of two lines when subscribing to Basic Centrex Service and a minimum of ten lines when subscribing to Enhanced Centrex.

**3.8.2 Basic Operating Features**

Basic Operating Features included with both Basic and Enhanced Centrex Lines:

- Automatic Identification on Outward Dialing
- Direct Inward Dial (DID) Direct Outward Dial (DOD)
- Hunting (Optional)
- Record Announcement Intercept
- Station-to-Station (Intercom) Dialing
- Touch Tone

**A. Centrex Feature Packages**

The following feature packages are standard for both Basic and Enhanced Centrex lines. Customer's serving central office determines which feature package Customer purchases.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.8 Centrex Service (Continued)****3.8.2 Basic Operating Features (Continued)****A. Centrex Feature Packages (Continued)****1. Centrex 1AESS Customers**

Selective Call Rejection (Call Block)  
Call Forward Busy-Fixed  
Call Forward No Answer-Fixed  
Call Forward Variable  
Call Hold  
Call Pickup  
VIP Alert (Call Selector)  
Dial Call Waiting  
Automatic Call Return  
Selective Call Forward  
Automatic Busy Redial (Repeat Dialing)  
Speed Call 6  
Three-Way Calling, Consultation Hold, Call Transfer

**2. Centrex 1AESS 800 Service Customers**

Call Forward Variable  
Three-Way Calling, Consultation Hold, Call Transfer

**3. Centrex 5ESS Customers**

Call Forward Busy Variable  
Call Forward No Answer Variable  
Call Forward Variable  
Call Hold  
Call Pickup  
Automatic Call Return  
Dial Call Waiting  
Directed Call Park  
Selective Call Forward  
Automatic Busy Redial (Repeat Dialing)  
Speed Call 6  
Three-Way Calling, Consultation Hold, Call Transfer  
Selective Call Rejection  
VIP Alert (Call Selector)  
Call Park/Call Retrieve/Answer Back

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### SECTION 3 - SERVICES IN BELL SOUTH TERRITORY

#### 3.8 Centrex Service (Continued)

##### 3.8.2 Basic Operating Features (Continued)

##### A. Centrex Feature Packages (Continued)

##### 4. Centrex 5ESS 800 Service Customers

Call Forwarding Variable  
Three-Way Calling, Consultation Hold, Call Transfer

##### 5. Centrex DMS-100 Non-Meridian Business Set (MBS) Customers

Selective Call Rejection (Call Block)  
Call Forward Busy Variable  
Call Forward No Answer Variable  
Call Forward Variable  
Call Hold  
Call Park/Directed Call Park  
Call Pickup  
Automatic Call Return  
Call Transfer  
Dial Call Waiting  
Make Set Busy  
Selective Call Forward  
Automatic Busy Redial  
Speed Call 6  
Three-Way Calling/Consultation Hold/Call Transfer  
VIP Alert (Call Selector)

##### 6. Centrex DMS-100 Non-Meridian Business Set (MBS)/Non-ACD 800 Service Customers

Call Forward Variable  
Three-Way Calling, Consultation Hold, Call Transfer

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### SECTION 3 - SERVICES IN BELL SOUTH TERRITORY

#### 3.8 Centrex Service (Continued)

##### 3.8.2 Basic Operating Features (Continued)

###### A. Centrex Feature Packages (Continued)

7. Centrex DMS-100 Meridian Business Set (MBS) Customers have the Basic Operating Features
8. Centrex Siemens (EWSD) Customers
  - Selective Call Rejection (Call Block)
  - Call Forward Busy Variable
  - Call Forward No Answer Variable
  - Call Forward Variable
  - Call Hold
  - Call Pickup
  - Automatic Call Return
  - Data Line Security
  - Dial Call Waiting
  - Selective Call Forward
  - Automatic Busy Redial (Repeat Dialing)
  - Speed Call 6
  - Three-Way Calling, Consultation Hold, Call Transfer
  - VIP Alert (Call Selector)
9. Centrex Siemens (EWSD) 800 Service Customers
  - Call Forward Variable
  - Three-Way Calling, Consultation Hold, Call Transfer

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.8 Centrex Service (Continued)****3.8.3 Rates****A. Line Charges**

	<u>NRC</u>	<u>MRC</u>
Basic Centrex Line	N/A	\$49.50
Enhanced Centrex Line	N/A	19.25
Dedicated Private Facility Access - N/A to DS1 Termination		
Basic & Enhanced Centrex Trunkside Termination		
Analog Switch (1AESS)	34.50	28.00
Basic & Enhanced Centrex Trunkside Termination		
Digital Switch (DMS-100, 5ESS, EWSD)	34.50	28.00
Miscellaneous Line Termination		
Basic & Enhanced 800 Service Termination		
(1AESS, DMS-100, 5ESS, EWSD)	56.00	.85
Basic & Enhanced OutWATS Termination	56.00	1.10

**B. Feature Packages, per line**

		<u>Month-</u>	<u>1-Year</u>
	<u>NRC</u>	<u>to-Month</u>	<u>Term</u>
		<u>MRC</u>	<u>MRC</u>
1AESS	N/A	\$15.00	\$8.40
1AESS 800 Service	N/A	15.00	7.05
5ESS	N/A	15.00	8.40
5ESS 800 Service	N/A	15.00	7.05
DMS-100 MBS	2.15	15.00	7.20
DMS-100 Non-MBS	N/A	15.00	8.40
DMS-100 Non-MBS 800 Service	N/A	15.00	7.05
Siemens (EWSD)	N/A	15.00	8.40
Siemens (EWSD) 800 Service	N/A	15.00	7.05

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.8 Centrex Service (Continued)****3.8.3 Rates (Continued)**

- C. Centrex Network Access Register (NAR) - Access Path: This charge applies only to Enhanced Centrex configurations. NARs may be configured one-way inward (DID), one-way outward (DIOD), or two-way (DIOD). If more than one DID and/or DIOD NAR is in a group, Rotary Hunting Service is required for all DID and DIOD NARS. Refer to Section 3.4.1 of this tariff for appropriate charges.

Enhanced Centrex NAR	<u>MRC</u> \$22.50
----------------------	-----------------------

- D. Centrex Off Premises Extension

Per Line	<u>MRC</u> \$19.25
----------	-----------------------

- E. Centrex System charges

	<u>NRC</u>
Enhanced Centrex Customized Dial Plan Install	\$400.00
Enhanced Centrex Standard Dial Plan Install	350.00
Basic Centrex Customized Dial Plan Install	325.00
Basic Centrex Standard Dial Plan Install	250.00

- F. Centrex Cancellation Charges - Centrex cancellation charges apply when subscriber disconnects during first 12 months of service.

	<u>NRC</u>
Enhanced Centrex Early Termination Charge (Per System)	\$10,000.00
Basic Centrex Early Termination Charge (Per System)	3,000.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.8 Centrex Service (Continued)****3.8.3 Rates (Continued)****G. Basic and Enhanced Centrex Optional Features**

	<u>NRC</u>	<u>MRC</u>
Assumed Dial 9, per system	\$40.50	\$1.20
Authorization Codes		
Per system	73.00	3.20
Per line, station specific (DMS-100)	3.50	0.25
Per line, each (5ESS)	N/A	0.15
Call Tracing, per line	N/A	1.00
Call Waiting/Cancel Call Waiting, per line	N/A	0.15
Caller ID Name and Number, per line (1AESS, 5ESS, EWSD)	N/A	0.25
Call ID Number Only		
Per system (DMS-100)	N/A	1.20
Per line	N/A	0.25
Meet Me Conference		
Basic Conference, per number, (up to 30 members) (DMS-100)	59.00	4.25
Preset Conference, per number, (DMS-100)	59.00	6.10
Delay Announcement, per announcement	110.00	49.00
Distinctive Ringing		
Per system (DMS-100)	59.00	1.20
Per line (system override)(DMS-100)	N/A	0.15
MultiLine Hunt (DMS-100, EWSD), per group with 16 lines or more	N/A	2.30
MultiLine Hunt (1AESS, 5ESS), per group with five lines or more	N/A	2.30
Music/Announcement on Hold		
Rates & Charges for Delay Announcement also apply		
Per system (DMS-100, 5ESS)	91.00	17.00
Per additional unique announcement, each (DMS-100, 5ESS)	75.00	49.00
Per interface to music source, each (DMS-100, 5ESS)	75.00	27.00
Music on hold, per line (5ESS)	N/A	0.65
Group Speed Call 30 (DMS-100), per list	155.00	0.30
Speed Call 30-Individual, per line (1AESS, DMS-100, 5ESS, EWSD)	N/A	0.15

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.8 Centrex Service (Continued)****3.8.3 Rates (Continued)****G. Basic and Enhanced Centrex Optional Features (Continued)**

	<u>NRC</u>	<u>MRC</u>
Queuing (Incoming), per hunt group (1AESS, 5ESS, EVSD)	N/A	\$7.75
Selective Call Acceptance, per line (DMS-100, 5ESS)	N/A	0.70
Station Restriction (1AESS, 5ESS)		
Intercom only, per line	N/A	0.15
Full Incoming, per line	N/A	0.15
Full Outgoing, per line	N/A	0.15
Station Restriction (EV/SD)		
Intercom only, per line	N/A	0.15
Toll Restriction, per line	\$1.90	0.15
Uniform Call Distribution, per group	48.00	6.40
Uniform Call Distribution, per line (DMS-100)	N/A	0.15

**H. Basic and Enhanced Centrex Call Blocking Features**

900/976 per line	N/A	N/A
International direct dialing, per line	1.90	0.15
Dial-around, per line	N/A	0.15
DA, per line	N/A	N/A
N11, per line	N/A	N/A

**I. Basic and Enhanced Centrex Per Use Features**

Block Call Tracing	N/A	N/A
Calling Number Delivery Blocking		
Complete	N/A	N/A
Selective	N/A	N/A

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.8 Centrex Service (Continued)****3.8.3 Rates (Continued)****J. Basic and Enhanced Centrex Meridian Business Set Service - Optional Features**

	<u>NRC</u>	<u>MRC</u>
1. Multiple Appearance Directory Number (MADN)		
Primary Line Appearance	N/A	\$0.35
First Appearance, non-primary line	N/A	0.35
Additional Appearance, non-primary line	N/A	0.35
2. Per Key, each		
Business Set Intercom	N/A	0.15
Direct Station Selection/Busy Lamp Field	N/A	2.65
Message Waiting	N/A	1.55
Query Time/Date	N/A	0.15
UCD Login/Logout	N/A	0.85
3. Per Set, Per Primary Directory Number, each		
Basic Display	N/A	0.25
Call Park/Call Retrieve	N/A	0.45
Call Transfer, System Exception	N/A	0.15
Directed Call Park/Directed Call Retrieve	N/A	0.15
Executive Busy Override	N/A	0.50
Key Set Music on Hold-		
Requires music/announcement on hold feature	N/A	0.65
Privacy Release	N/A	0.15
Station Camp On	N/A	0.35
Speed Call 30	N/A	0.15
Station Controlled Conference	\$1.90	3.00
Three-Way Conference, Consultation Hold, Call Transfer	N/A	1.30

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(Continued)**

	<u>NRC</u>	<u>MRC</u>
4. Per Directory Number, each		
Additional Directory Number	N/A	\$0.15
Authorization Code Station Specific	\$3.45	0.25
Automatic Line	N/A	0.15
Selective Call Rejection (Call Block)	N/A	0.25
Calling Name Display, Intragroup	15.75	0.15
Code Restriction - International direct dialed	1.90	0.15
Code Restriction - dial-around	N/A	0.15
Code Restriction - DA	N/A	N/A
Code Restriction - N11	N/A	N/A
Code Restriction - 900/976	N/A	N/A
Data Call Protection	N/A	0.15
Dial Call Waiting	N/A	0.40
Directed Call Pickup Non-Barge In	N/A	0.15
Make Set Busy	N/A	0.15
Selective Call Acceptance	N/A	0.60
Toll Restriction	1.90	0.15
Uniform Call Distribution	N/A	7.70
VIP Alert (Call Selector)	N/A	.20
5. Per Key List		
Call Forwarding Busy Line Programmable		
Unrestricted Destination - All Calls	N/A	0.15
Call Forwarding Don't Answer		
Programmable Unrestricted Destination - All Calls	N/A	0.15
Call Forwarding Variable	N/A	0.15
Call Pick-Up	N/A	0.15
Call Tracing	N/A	0.90
Automatic Call Return	N/A	0.40
Automatic Busy Redial	N/A	0.15
Call Waiting/Cancel Call Waiting	N/A	0.60
Block Call Tracing	N/A	N/A

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)****3.9 Private Line Service**

This service is no longer available to new Customers.

**3.9.1 Description - Private Line Service** provides dedicated communications channels for data services. The service provides point-to-point connections through non-switched, non-usage sensitive dedicated facilities for a specific customer. Communications channels vary from 56 Kbps through 44.736 Mbps for the various types of private lines. A minimum service period of 90 days is required on all private line circuits.

**A. Digital Data Service (DDS)**

Digital Data Service provides low speed digital transmission over a dedicated private line. Typically, customers use the service for transmitting lower speed data. DDS is provided on a two-point or multipoint, four-wire basis for 56 Kbps transmission of synchronous serial data. DDS is also provided at 64 Kbps on a two-point basis only. A multi-point circuit or bridged circuit is a communications line to which three or more customer locations are connected. The locations are connected by a bridge. A facility from each customer location on the circuit is connected to a port on the bridge. Another available option is secondary channel. This offers companion digital transmission capability over the same physical facility as the primary channel but at a lower bit rate. DDS Service is available on a month-to-month basis, or three or five year term plans.

**B. DS1 Private Lines**

DS1 Service provides for the two-way transmission of 1.544 Mbps digital signals on a point-to-point basis only. These services are typically used for high speed data transmission. Clear Channel Capability (B8ZS - Bipolar with eight zero substitution) is offered as an option. This option allows the DS1 user to obtain greater throughput and functionality from their facilities. DS1 Service is available on a month-to-month basis or three or five year term plans.

**C. DS3 Service**

DS3 Service provides high-speed data transmission at 44.736 Mbps through a point-to-point, non-switched non-usage sensitive dedicated facility for a specific customer. DS3 Service is provided through an electrical interface. DS3 Service is available within the LATA where appropriate digital facilities exist as determined by the LEC. Service inquiries will be necessary to determine availability interval. DS3 Service is offered on three or five year term plans.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.9 Private Line Service (Continued)****3.9.2 Rates****A. Digital Data Services (DDS)****1. Local Channel - per channel**

	<u>NRC - 1<sup>st</sup></u> <u>Circuit</u>	<u>NRC-Each</u> <u>Add'l Circuit</u>	<u>Month-to-Month</u> <u>MRC</u>	<u>3 Year Term</u> <u>MRC</u>	<u>5 Year Term</u> <u>MRC</u>
56 or 64 Kbps	\$365.00	\$132.00	\$97.00	\$90.00	\$83.00

**2. Interoffice Channel Mileage - per circuit**

		<u>Month-to-Month</u> <u>MRC</u>	<u>3 Year Term</u> <u>MRC</u>	<u>5 Year Term</u> <u>MRC</u>
(a) Fixed rate -	<u>NRC</u>			
56 or 64 Kbps	\$73.00	\$38.50	\$18.75	\$18.25
(b) Per mile MRC				
<u>56 or 64 Kbps</u>				
0-8 Miles		\$4.00	\$3.68	\$3.40
9-24 Miles		3.92	3.56	3.28
25+ Miles		3.80	3.48	3.20

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.9 Private Line Service (Continued)****3.9.2 Rates (Continued)****A. Digital Data Services (DDS) (Continued)****3. Optional Features**

		Month-to Month
(a)	Multipoint per Channel Bridged 56 Kbps	<u>NRC</u> \$28.00
		<u>MRC</u> \$24.00
(b)	Secondary Channel 56 Kbps	Subsequent to Initial Order <u>NRC</u> \$225.00
		<u>MRC</u> \$14.00

May not be available where 56 Kbps repeaters are required for digital local channels.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**

**3.9 Private Line Service (Continued)**

**3.9.2 Rates (Continued)**

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.9 Private Line Service (Continued)****3.9.2 Rates (Continued)****B. DS-1**

1.	Service Order Charge	<u>NRC</u> \$580.00			
2.	Local Channel - per channel	<u>NRC</u> \$292.00	Month-to Month <u>MRC</u> \$332.00	3 Year Term <u>MRC</u> \$309.00	5 Year Term <u>MRC</u> \$295.00
3.	Interoffice Channel Mileage - per circuit				
	(a) Fixed Rate	121.00	72.00	63.00	58.00
	(b) Per Mile	N/A	32.00	15.52	13.60
4.	Optional Features				
	(a) Clear Channel Capability - subsequent to initial install		Subsequent <u>NRC</u> \$710.00		

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**

**3.9 Private Line Service (Continued)**

**3.9.2 Rates (Continued)**

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**

**3.9 Private Line Service (Continued)**

**3.9.2 Rates (Continued)**

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.9 Private Line Service (Continued)****3.9.2 Rates (Continued)****C. DS-3**

1. Month-to-Month - available at end of term rate period

	<u>MRC</u>	<u>NRC</u>
DS3 - Charges are per channel Local Channel - Each	\$4,835.00	\$2,910.00
Electrical Interface Equipment Central Office - Per DS3	83.00	533.00
Electrical Interface Equipment Customer Premise - Per DS3	95.00	533.00

2. 3 Year Term

DS3 - Charges are per channel Local Channel - Each	\$4,217.00	\$2,910.00
Electrical Interface Equipment Central Office - Per DS3	64.00	533.00
Electrical Interface Equipment Customer Premise - Per DS3	72.00	533.00

3. 5 Year Term

DS3 - Charges are per channel Local Channel - Each	\$4,010.00	\$2,910.00
Electrical Interface Equipment Central Office - Per DS3	64.00	533.00
Electrical Interface Equipment Customer Premise - Per DS3	72.00	533.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.9 Private Line Service (Continued)****3.9.2 Rates (Continued)****C. DS-3 (Continued)**

	<u>1st mile MRC</u>	<u>Add'l mile MRC</u>	<u>NRC</u>
3. Interoffice Mileage Month-to-Month Per DS3	\$2,172.00	\$397.72	\$630.00
Interoffice Mileage 3 Year Per DS3	1,891.00	349.20	630.00
Interoffice Mileage 5 Year Per DS3	1,794.50	329.80	630.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)****3.10 Frame Relay Service**

This service is no longer available to new Customers.

**3.10.1 Description of Service**

Frame Relay Service is a high-performance, cost effective data offering for connectivity of multiple Local Area Networks (LANs) or Systems Network Architecture (SNA) locations. Frame Relay Service uses shared facilities and statistical multiplexing to transport data communications (packets). Frame Relay Service delivers bandwidth-on-demand internetworking connections, providing speeds up to 1.536 Mbps. It is ideal for intensive, bursty data transmission applications.

Dedicated access facilities provide access to the frame relay network through ports on a frame relay switch. Connectivity to the frame relay network is provided through Permanent Virtual Circuits (PVCs) which provide logical software connections for communications between ports on the network. Multiple PVCs can be defined on any given port providing a single access line with the capability to transmit data to multiple destinations.

**3.10.2 Rate Elements**

There are three primary components to Frame Relay Service:

- Local Access Facility (dedicated)
- Frame Relay Port
- Data Link Connection Identifier (DLCI).

- A. Local Access Facility - Customers may access the frame relay network at speeds of 56/64 Kbps (DS0) or 1.536 Mbps (DS-1) digital facilities. This will be provided by the underlying carrier.
- B. Frame Relay Port - The frame relay port provides the physical connection between the local access facility and the frame relay network. The port also provides the logical termination of the PVCs assigned to the port. The port speed provides the maximum (burst) speed for which Customer is capable of sending or receiving information through an individual port. Customers select a speed for each frame relay port, ranging from 56/64 Kbps to 1.536 Mbps. The sum of the individual PVCs speed can not exceed the port speed. The port speed must be large enough to accommodate the cumulative egress of all PVCs connected to the port.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.10 Frame Relay Service (Continued)****3.10.2 Rate Elements (Continued)**

- C. Data Link Connection Identifier (DLCI) and Committed Information Rate (CIR) - The DLCI is one of two address points required to establish a PVC. The PVC provides the logical dedicated communications path (circuit) between two ports. PVCs are predefined for each pair of end point devices so a virtual network path (circuit) is always available without call set-up delay. This results in faster access to the network, better response time for end user applications, and a high degree of network security.

A Committed Information Rate (CIR) is assigned to each PVC. The CIR defines the average minimum data transmission rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can exceed the CIR when excess capacity is available on the port and on the network. When excess capacity exists, an average data rate above the CIR may be achieved up to the port capacity. Data sent across a virtual connection in excess of the connections CIR will be marked by the network as being discard eligible in event of network congestion, and will be delivered only if the instantaneous demand for the output on the transmission channel is equal to or less than the capacity of the queue for that channel.

**3.10.3 Additional Terms and Conditions of Service**

Frame Relay Service is provided where facilities and operating conditions permit and where technically feasible.

Customer must give Carrier 30 days prior written notice to terminate Frame Relay Service.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.10 Frame Relay Service (Continued)****3.10.4 Rates and Charges****A. Port**

Charges include a Non-Recurring Charge (NRC) and a Monthly Recurring Charge (MRC), based on the speed of the port connection. Charges apply per port for each frame relay access facility to the network supporting Frame Relay Service. Each port can accommodate multiple PVCs. A port added to the network after initial installation will be considered a new element and the nonrecurring and monthly charges will both apply. Port price includes one DLCI per port. Access rates are found in Section 3.9.

	<u>NRC</u>	<u>Month-to-Month MRC</u>	<u>1 Year Term MRC</u>	<u>3 Year Term MRC</u>
56 Kbps	\$300.00	\$62.00	\$49.00	\$44.00
64 Kbps	300.00	70.00	56.00	50.00
DS-1	410.00	294.00	234.00	210.00

**B. DLCI (Data Link Connection Identifier)**

Charges include an MRC for each DLCI. Based on the number of DLCIs selected, and the appropriate Committed Information Rate (CIR) for that DLCI, the CIR MRC will be calculated for each DLCI. DLCIs added to the network after initial installation will be considered new elements and the nonrecurring and monthly charges will apply.

	<u>NRC</u>	<u>Month-to-Month MRC</u>
Additional DLCI	\$25.00	\$1.50
CIR - per DLCI		
1-32 Kbps		7.00
33-56 Kbps		12.00
57-64 Kbps		13.00
65-128 Kbps		18.00
129-256 Kbps		24.00
257-384 Kbps		28.00
385-512 Kbps		32.00
513-768 Kbps		36.00
769 Kbps - 1.536 Mbps		55.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY**

**3.10 Frame Relay Service (Continued)**

**3.10.4 Rates and Charges (Continued)**

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.10 Frame Relay Service (Continued)****3.10.4 Rates and Charges (Continued)****C. Miscellaneous Charges**

	Local Misc Charges <u>NRC</u>	Statewide Misc Chgs <u>NRC</u>
Subsequent Activity Charge - per port	\$50.00	\$75.00
Expedite Charge	75.00	75.00

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

(T)

**3.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI)**

This service is no longer available to new Customers.

(C)

**3.11.1 General Description**

ISDN BRI is a central office based service, which consists of two 64 Kbps B-channels and one 16 Kbps D-channel terminated in a "U" interface at the customer point of demarcation. ISDN BRI supports simultaneous transmission of voice and data services on the same exchange access line.

B-channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data on a per call basis. Transmission on the B-channel will be circuit switched at 64 Kbps between ISDN compatible central offices connected with appropriate facilities. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. Each ISDN BRI Service is comprised of a basic rate interface exchange line. The B-channels are arranged for circuit switched voice and/or data calls; the D-channel is arranged only for signaling. All directory numbers associated with a single ISDN BRI Service must presubscribe to the same carrier. Access to other service providers will be via dial-around.

Transmission of packet data on either the D-channel or the B-channel is not available. Customer may originate or receive circuit-switched voice calls from either inside or outside the serving central office of their local calling area. Where facilities are available, Customer will be able to originate and receive circuit-switched data calls outside their serving central office. When Customer's serving central office is not equipped for ISDN, Customer may be served with ISDN from another central office within their local calling scope. Customer must agree that the service will be moved back, with a probable number change, to his home serving office once it is equipped. When Carrier elects to use this serving arrangement, extension charges do not apply. Should there be no central office within Customer's local calling scope and Customer requests ISDN from another exchange, extension charges will apply.

Rates and charges for other optional features are in addition to those for ISDN BRI Service and are provided only where facilities and operating conditions permit, and are applicable to each telephone number associated with each B-channel. Circuit Switched Voice and Circuit Switched Data calls are subject to the appropriate message charges. Service is offered subject to availability in the particular central office from which Customer is served, and is limited to where facilities and appropriate technology exist. ISDN compatible customer premises terminal equipment is required for proper operation. It is Customers responsibility to provide necessary power and obtain such equipment.

Service is offered under a month to month term or a one year term and as a measured service with a block of time usage allowance. If Customer terminates the service prior to end of the minimum period, Customer will be charged for the balance of the amount that is due for the remainder of the term.

ISDN-BRI may not be the primary line to a residence.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)****3.11.1 General Description (Continued)****A. Residential**

ISDN BRI Service for residential customers is subject to the rules and regulations governing Basic Exchange Access Line Services and Measured Rate Service. Per minute use rates will apply on overflow traffic. ISDN BRI may not be the primary line to a residence. The delivery of calling number identification is included with this service.

**B. Business**

ISDN BRI Service for business customers is subject to the rules and regulations governing Basic Exchange Access Line Services and Measured Rate Service. Minutes of use rates will apply on overflow traffic. The delivery of calling number identification is included with this service.

**3.11.2 Rate Structure**

ISDN BRI consists of four basic rate elements:

- ISDN Basic Rate Access
- ISDN BRI Optional Features
- Non-Recurring Charges (NRC's)
- B-Channels

NRCs are in addition to any applicable service charge for moves, changes, and/or installation provided for in other sections of this tariff.

**3.11.3 ISDN BRI Definitions and Feature Descriptions**

**Additional Call Appearances** - a feature that notifies the user of an additional voice call when the users interface is busy. (The method of notification to the user is dependent on the customer premises equipment.)

**B-channel** - A 64 Kbps path used for Circuit Switched Voice (CSV) or Circuit Switched Data (CSD) from end-user to end-user.

**Basic Rate Access Line (2B+D)** - Two 64 Kilobits per second (Kbps) B-channels and one 16 Kbps D-channel.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)****3.11.3 ISDN BRI Definitions and Feature Descriptions (Continued)**

**Call Forwarding Busy Line** - Automatically routes calls to a preselected directory number when the called line is busy.

**Call Forwarding No Answer** - Automatically routes calls to a preselected directory number when the called line does not answer within a preset ringing cycle.

**Call Forwarding Variable** - Allows the ISDN user the ability to forward all incoming calls to a user specified directory number.

**Call Hold** - Allows a user to place a call on hold by depressing a button and then originating or terminating a call on another call appearance.

**Call Transfer** - Enables the user to transfer a call to a third party.

**Calling Number Identification (CNID)** - Provides the customer who is receiving a call with the telephone number of the calling party.

**Change Charge** - A non-recurring charge that applies for changes, additions, or deletions to features or feature buttons. The charge will apply on a per line, per service order basis.

**Conference** - Allows the user to add a third party to an existing conversation and may be used with voice calls only.

**D-channel** - A 16 Kbps path used for signaling purposes only.

**Drop** - Allows the user to disconnect the last party added to a conference call.

**Extension Service** - Includes the facilities and equipment required to extend ISDN BRI Service from one local calling area into another local calling area.

**Non-standard Configuration Group** - A customer specific configuration request that does not conform to one of the ISDN Ordering Code (IOC) standards.

**Primary Directory Number (PDN)** - The "single" telephone number provided to each B-channel.

**Secondary Directory Number (SDN)** - A telephone number purchased by the customer which is in addition to the PDN for a B-channel.

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)****3.11.3 ISDN BRI Definitions and Feature Descriptions (Continued)**

Visual Message Waiting Indicator - Provides the user of a messaging service with compatible equipment a visual indication that a message is waiting.

**3.11.4 Rate and Charges - Residential**

- A. Basic Home Office ISDN Access - includes two CSV/CSD B-Channels, one signaling only D-Channel, CNID, and two PDNs with a 200 hour local usage allowance.

	<u>Month to Month</u>		<u>One Year Term</u>	
	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>
Per Line, includes 200 hrs of local usage	\$193.00	\$61.00	\$183.00	\$56.00

	<u>Per Minute Rate</u>	<u>Per Minute Rate</u>
Overtime usage	.015 per channel	.01 per channel

- B. Virtual Office ISDN Access - includes two CSV/CSD B-Channels, one signaling only D-Channel, CNID, two PDNs, two Additional Call Appearances, Conference, Drop, Hold, Transfer, Call Forward Variable, Visual Message Waiting, Call Forwarding Busy Line, and Call Forwarding Don't Answer with a 200 hour local usage allowance.

	<u>Month to Month</u>		<u>One Year Term</u>	
	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>
Per Line, includes 200 hours of local usage	\$203.00	\$65.00	\$193.00	\$60.00

	<u>Per Minute Rate</u>	<u>Per Minute Rate</u>
Overtime usage	.015 per channel	.01 per channel

- |                                  |            |            |
|----------------------------------|------------|------------|
| C. Optional Features:            | <u>NRC</u> | <u>MRC</u> |
| Secondary Directory Number       | \$4.00     | \$2.00     |
| Change Charge                    | 50.00      | N/A        |
| Non-Standard Configuration Group | 50.00      | N/A        |
- 
- |                            |            |            |
|----------------------------|------------|------------|
| D. Extension Service:      | <u>NRC</u> | <u>MRC</u> |
| Each, including first mile | \$240.00   | \$115.00   |
| Each additional mile       | N/A        | 5.00       |

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PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

BY: Stephen O. Buz  
ATTORNEY GENERAL

**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY****3.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)****3.11.5 Rates and Charges - Business**

- A. Basic Office ISDN Access - Includes two CSV/CSD B-Channels, one D-Channel for signaling only, CNID, two PDNs with a 320 hour local usage allowance.

	<u>Month to Month</u>		<u>One Year Term</u>	
	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>
Per Line	\$220.00	\$94.00	\$210.00	\$89.00
Includes 320 hours of local usage				

	<u>Per Minute Rate</u>	<u>Per Minute Rate</u>
Overtime usage	\$.015 per channel	\$.01 per channel

- B. Premium Office ISDN Access - Includes two CSV/CSD B-Channels, one D-Channel for signaling only, CNID, two PDNs, two Additional Call Appearances, Conference Drop Hold, Transfer, one Call Forward Variable, two Secondary DN's, Visual Message Waiting, Call Forwarding Busy Line, and Call Forwarding Don't Answer with a 320 hour local usage allowance.

	<u>Month to Month</u>		<u>One Year Term</u>	
	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>
Per Line	\$235.00	\$100.00	\$225.00	\$95.00
Includes 320 hours of local usage				

	<u>Per Minute Rate</u>	<u>Per Minute Rate</u>
Overtime usage	\$.015 per channel	\$.01 per channel

- |                                  |            |            |
|----------------------------------|------------|------------|
| C. Optional Features             | <u>NRC</u> | <u>MRC</u> |
| Secondary Directory Number       | \$4.00     | \$2.00     |
| Change Charge                    | 50.00      | N/A        |
| Non-Standard Configuration Group | 50.00      | N/A        |
- 
- |                            |            |            |
|----------------------------|------------|------------|
| D. Extension Service       | <u>NRC</u> | <u>MRC</u> |
| Each, including first mile | \$240.00   | \$115.00   |
| Each additional mile       | N/A        | 5.00       |

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

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**SECTION 3 - SERVICES IN BELL SOUTH TERRITORY (Continued)**

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## 2 Section 4

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**SECTION 4 - SERVICES IN VERIZON TERRITORY****4.1 Residential One Party Service**

This service is no longer available to new Customers. (C)

Provides flat rate exchange service. Non-package customers are not eligible for Service Combination Package discounts or usage allowances.

Exchange Service - General - Provides Customer with the ability to originate calls to all other stations on the public switched network in the caller's local calling area. Carrier concurs in the territory, including any extended local calling areas of underlying carrier. All exchange lines include touchtone. All services offered are subject to availability for resale from the underlying carrier.

**4.1.1 Rates**

Per Line  
Additional Line

MRC  
\$30.00  
30.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.2 Service Combination Packages - Residential**

This service is no longer available to new Customers.

(C)

**4.2.1 Description**

Provides various combinations of services to residential customers for a flat Monthly Recurring Charge (MRC). The MRC does not include the following:

- Charges on previous bills
- Bill adjustments or credits
- Non-Recurring Charges
- Late Payment Charges
- Customer Premises Equipment Charges
- Surcharges and Taxes
- Services provided by other Carriers
- Operator surcharges
- Federal Subscriber Line Charge

Interstate and international rates charged in addition to the flat monthly charge can be found in Carrier's Tariffs FCC No. 1 and FCC No. 2, respectively. MTS calls eligible for combination package rates, and the additional rates for package subscribers are only those direct dialed calls placed over lines presubscribed to Carrier for interLATA calls and for direct dialed calls placed over lines presubscribed to Carrier, or resold, for intraLATA calls. MTS minutes included in a package are aggregated over all lines in the same residence and which are presubscribed to Carrier. (T)

If Customer's bill for all MRCs and usage charges for the current month exceeds a specified amount (which varies with each package), Customer will be given a bonus discount on the current bill. Services eligible for the bonus discount include those provided under Carrier's Tariffs FCC No. 1, FCC No. 2, and cellular, paging, and Internet Service. If Customer discontinues a package plan, non-package residential rates will apply. (T)

Excluded from eligibility for the bonus discount calculation are charges included on prior bills, NRCs, Internet Browser software, late payment charges, surcharges and taxes, federal subscriber line charge, billing adjustments and credits, equipment and 900/976 usage charges.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.2 Service Combination Packages - Residential (Continued)****4.2.1 Description (Continued)**

All Packages below include the following:

**Residential One Party Service**

Unlimited local calling from lines presubscribed to Carrier under a package and in the same residence for calls within Customer's local calling scope.

In addition, specific packages include the following additional features.

**A. Combination A - Package includes the following:**

60 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

**B. Combination B - Package includes the following:**

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

100 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

**C. Combination C - Package includes the following:**

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

200 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

**D. Combination D - Package includes the following:**

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

400 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.2 Service Combination Packages - Residential (Continued)****4.2.1 Description (Continued)**

E. Combination E - Package includes the following:

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

650 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

F. Combination F - Package includes the following:

One Standard Call Management Feature and one Premium Call Management Feature or two Standard Call Management Features

900 minutes of direct dialed (1+) intrastate and/or interstate MTS usage aggregated across all presubscribed line(s) on Customer's account.

**4.2.2 Rates**

<u>Packages</u>	<u>MRC</u>	<u>Min. Bill Amt. for Bonus Discount</u>	<u>Bonus Disc. Percentage</u>
Pkg A	\$27.95	\$75.00	10%
Pkg B	42.95	75.00	10%
Pkg C	53.95	75.00	10%
Pkg D	73.95	100.00	10%
Pkg E	98.95	125.00	10%
Pkg F	122.95	150.00	10%

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.2 Service Combination Packages - Residential (Continued)****4.2.3 Additional Charges**

Additional Line Charges - Customer must continue to subscribe to Service Combination Package A, B, C, D, E, or F to be eligible for rates in this section. Additional lines are available under this section only at the same location as Customer's initial line. Additional residential lines include unlimited local calling usage from Customer's primary location for calls within Customer's local calling scope.

	<b>MRC</b>
Per Additional Line	<b>\$18.95</b>

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.3 Miscellaneous Charges/Features - Residential**

This service is no longer available to new Customers.

(C)

**4.3.1 Call Management Features****A. Rates - Non-Usage Sensitive Features**

	<b>Package MRC</b>
<b>Standard Features</b>	
Anonymous Call Rejection	\$3.50
Automatic Busy Redial	3.50
Automatic Call Return	3.50
Call Forward Fixed - Busy	3.50
Call Forward Fixed - Busy - No Answer	3.50
Call Forward Fixed - No Answer	3.50
Call Forward Selective	3.50
Call Forward Variable	3.50
Call Waiting	3.50
Call Waiting ID	3.50
Call Waiting ID Add On	N/A
Selective Call Acceptance	3.50
Selective Call Rejection	3.50
Speed Calling 8	3.50
Three Way Calling	3.50
<b>Premium Features</b>	
Caller ID	7.00
Caller ID on Call Waiting	7.00
Distinctive Ring	7.00
VIP Alert	7.00

**B. Rates - Usage Sensitive Features**

	<b>Per Use</b>
Automatic Busy Redial	\$.75
Automatic Call Return	.75
Three Way Calling	.75

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.3 Miscellaneous Charges/Features - Residential (Continued)****4.3.2 Operator Services**

A. Rates below apply in lieu of other charges.

(T)

	<u>Per Call</u>	<u>Per Minute</u> (N)
Operator Handled		
Person-to-Person Call	\$6.50 (I)	\$.25
Station-to-Station Call	3.45 (I)	.25 (N)

B. Rates below apply in addition to any applicable usage charges.

	<u>Per Call</u>
Operator Dialed Surcharge	\$1.00
Busy Line Verification	.95
Busy Line Interrupt	1.40

**4.3.3 Call Restriction/Blocking Services** - Customer must request services listed below.  
Service is offered subject to capability of underlying Carrier.

	<u>NRC</u>	<u>MRC</u>
900/976 Call Blocking w/ initial line order	N/A	N/A
900/976 Call Blocking Change	\$9.00	N/A
Call Restriction 1	9.00	\$2.75
Call Restriction 3	9.00	5.00

Call Restriction 1 - Restricts direct dial and operator assisted long distance calls.

Call Restriction 3 - Restricts dial-around long distance (10XXX+1).

**4.3.4 Billed Number Screening**

	<u>NRC</u>	<u>MRC</u>
Option 1	N/A	\$2.00
Option 2	N/A	2.00
Option 3	N/A	2.00

Option 1 prevents incoming collect and/or third number billed calls.

Option 2 prevents incoming third number calls.

Option 3 prevents incoming collect billed calls.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.3 Miscellaneous Charges/Features - Residential (Continued)**

**4.3.5 Directory Assistance (DA)** - See Carrier's Price List No. 1 for long distance DA. In addition to the DA Call Completion (DACC) charge, normal DA service charges, operator assisted surcharges and usage charges apply.

**A. Local DA**

	<u>Per Call</u>	<u>Per Minute</u>
DA (after four combined free calls per billing cycle)	<b>\$ .30</b>	N/A
DACC	<b>.35</b>	per Customer's plan rate
Operator Assisted DA	<b>.30</b>	N/A

**B. National DA**

DA	<b>\$1.10</b>	N/A
DACC	<b>N/A</b>	per Customer's plan rate

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.3 Miscellaneous Charges/Features - Residential (Continued)****4.3.6 Directory Listings**

- A. Carrier will arrange for Customer, other than customers requesting non-published service to be listed in the directories and directory assistance records of the underlying carrier in accordance with the listing service tariff schedules and provisions of that carrier. Customers requesting non-listed service will not be listed in the directory of the underlying carrier, but will be listed in the directory assistance records of that carrier.

Customer will receive one Residential Service primary listing in the white pages directory of the underlying carrier at no extra charge, per the provisions of the underlying carrier.

	<u>NRC</u>	<u>MRC</u>
Primary Listing	N/A	N/A
Additional Listing	N/A	\$1.20
Alternate (Directive) Listing	N/A	1.80
Cross Reference Listing	N/A	1.20
Directory Listing Installation/Change Charge	\$9.00	N/A
Joint User Listing	N/A	1.20
Listing in a Foreign Directory	N/A	1.20
Non-Published Service Listing	N/A	2.90

**No Charge Products**

A charge does not apply when: 1) service is used by a hearing/speech impaired person; 2) subscriber has other service listed in the directory in the same name; 3) service is to a subscriber living in a hotel, apartment, retirement complex, etc., if subscriber is listed under the number of the PBX/Centrex Service furnished to the establishment; or 4) service is temporary.

No Charge - Non-published Service	N/A	N/A
-----------------------------------	-----	-----

**4.3.7 Number Referral Service**

The charges below apply to all customers for the 30-day period in which the referral message is active on Customer's disconnected line.

Automated Intercept - 30 Days	N/A	N/A
-------------------------------	-----	-----

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)**

**4.3 Miscellaneous Charges/Features - Residential (Continued)**

**4.3.8 Duplicate Bill - Charge applies per bill request, per month requested.**

	<u>Per Bill Request</u>
Previous Bill 1- 2 Months Old	\$4.50
Previous Bill 3+ Months Old	6.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.3 Miscellaneous Charges/Features - Residential (Continued)****4.3.9 Miscellaneous Charges**

	Package Customers
	<u>NRC</u>
Installation - Primary Line	\$65.00
Installation - Additional Line(s)	
Initial Order	20.00
Subsequent Order	65.00
Line Change Charge	25.00
Primary Interexchange Carrier (PIC)	
Change Charge	10.00
Returned Check Charge	25.00
Service Restoration Charge	30.00
Transfer of Service Charge	40.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.4 Business Flat Rate Service**

This service is no longer available to new Customers.

(C)

**4.4.1** Description - Provides a business customer with the ability to originate calls to all other stations on the public switched network in the callers local calling area. Carrier concurs in the territory of underlying carrier. All exchange lines include touchtone. All services are offered subject to availability for resale from underlying carrier.

**4.4.2** Rates - Carrier offers six price groups defined in Section 2.

A. Monthly Recurring Charge (MRC) - For new installations, line connection charges apply.

	Month to <u>Month Term</u>	1 Year Term <u>Contract</u>
Price Group 1	\$42.00	\$32.00
Price Group 2	47.50	37.50
Price Group 3	58.00	48.00
Price Group 4	45.53	35.53
Price Group 5	54.06	44.06
Price Group 6	57.14	47.14

B. Early Termination Charge - Customers electing to terminate a service prior to expiration of a one year agreement will be subject to a lump sum charge of \$25.00 times each remaining month in the agreement.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.5 Private Branch Exchange Service**

This service is no longer available to new Customers.

(C)

**4.5.1 General Description** - Private Branch Exchange Trunk (PBX) Service provides a network access service which permits a Customer with PBX or similar switching equipment at their customer location to utilize PBX Trunk access to central office and other network and related services.

**4.5.2 Rates****A. DID Trunks with Trunk Termination**

	Month To Month <u>MRC</u>	One Year Term <u>MRC</u>
Price Group 1	\$85.00	\$75.00
Price Group 2	92.00	82.00
Price Group 3	105.00	95.00
Price Group 4	87.00	77.00
Price Group 5	99.00	89.00
Price Group 6	103.00	93.00

**B. PBX Trunk rates - MRC (Two Way, One Way In, One Way Out)**

	Month To Month <u>MRC</u>	One Year Term <u>MRC</u>
Per Trunk		
Price Group 1	\$60.00	\$50.00
Price Group 2	67.00	57.00
Price Group 3	80.00	70.00
Price Group 4	62.00	52.00
Price Group 5	74.00	64.00
Price Group 6	78.00	68.00

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SECRETARY OF THE COMMISSION**C. DID Station Numbers**

	<u>NRC</u>	<u>MRC</u>
Block of 100 numbers, step by step offices	\$741.00	\$50.00
Block of 20 numbers, electronic offices	54.00	10.00
Block of DID station numbers, Installation Engineering	1436.00	N/A

**D. DID Optional Features**

Automated DID Intercept up to 6 months - Per 5 lines	250.00	N/A
Automated DID Intercept up to 12 months - Per 5 lines	450.00	N/A

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.6 Service Combination Packages - Business**

This service is no longer available to new Customers.

(C)

**4.6.1 Total Bill Discount**

Description - Customers subscribing to a one year term Service Combination Package will also receive a discount off monthly recurring and usage charges for services provided by Carrier to Customer under this Tariff, Carrier's Tariffs No. 1, FCC No. 1, FCC No. 2, as well as cellular, paging, Internet services, and voice mail provided by or through Carrier. Excluded from eligibility for the discount calculation are charges on prior bills, bill adjustments and credits, late payment charges, taxes and surcharges, equipment, Non-Recurring Charges (NRCs), and Internet Browser software. Customer terminating a one year term Service Combination Package prior to expiration of the term will be subject to a lump sum charge of \$25.00 times the number of months remaining in the term. Customer must subscribe to both Carrier's interexchange services and Carrier's local service. Business One Party Service, Centrex, ISDN and Private Line customers are eligible for the discounts in this section. Discounts in this section may not be combined with Package 1-A or 1-B.

(T)

<u>Monthly Bill Total</u>	<u>Discount</u>
\$201.00 - 750.99	10%
751.00 - 1500.99	12%
1501.00 +	15%

**4.6.2 Package 1-A**

Description - Provides a combination of services to business customers for an MRC when Customer subscribes to a one year term for Business One Party. The MRC does not include the following.

Charges on previous bills  
Bill adjustments or credits  
Late Payment Charges  
Surcharges and Taxes  
Services provided by other Carriers  
Federal Subscriber Line Charge  
Non-Recurring Charges

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)**

**4.6 Service Combination Packages - Business (Continued)**

**4.6.2 Package 1-A (Continued)**

Package 1-A includes the following.

Flat Rate Business Line Service  
200 minutes of intrastate and/or interstate MTS usage from same business location  
One Standard and one Premium Call Management Feature or two Standard Call Management Features from the list below.

Standard Features

Anonymous Call Rejection  
Automatic Busy Redial  
Automatic Call Return  
Call Forwarding Variable  
Call Forward Fixed - Busy  
Call Forward Fixed - No Answer  
Call Forward Fixed - Busy - No Answer  
Call Forward Selective  
Selective Call Rejection  
Call Waiting  
Selective Call Acceptance  
Speed Calling 8  
Three Way Calling  
VIP Alert (Call Selector)

Premium Features

Caller ID Number  
Caller ID  
Distinctive Ring  
Basic Voice Mail

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.6 Service Combination Packages - Business (Continued)****4.6.2 Package 1-A (Continued)**

Intrastate MTS rates charged in addition to the flat monthly charge can be found in Carriers Tariff No. 1. Interstate and international rates charged in addition to the flat monthly charge can be found in Carriers Tariff FCC No. 1 and FCC No. 2, respectively. MTS calls eligible for combination package rates and the additional rates for package subscribers are only those direct dialed calls placed over lines presubscribed to Carrier for interLATA calls and for direct dialed calls placed over lines presubscribed to Carrier, or resold, for intraLATA calls. Handicapped customers will receive an additional 120 minutes of MTS usage under this package.

If Customer's bill for all Monthly Recurring Charges (MRCs) and usage charges for the current month at service location exceeds \$100.00, Customer will be given a bonus discount of 5% on the current bill. Services eligible for the bonus discount include services provided under Carrier's Tariff No. 1, FCC No. 1, FCC No. 2, and cellular, paging, Internet services, and voice mail provided by or through Carrier. Excluded from eligibility for the discount calculation are charges on prior bills, bill adjustments and credits, late payment charges, taxes and surcharges, equipment, Non-Recurring Charges (NRCs) and Internet Browser software. Customers terminating a one year term agreement prior to its expiration will be subject to a lump sum charge of \$25 times the number of months remaining in the term. Customer must subscribe to both Carriers interexchange and local services.

Rates - Rates apply per package.

	<u>MRC</u>
Package 1-A, per line	
Price Group 1	\$74.00
Price Group 2	82.00
Price Group 3	94.00
Price Group 4	82.00
Price Group 5	94.00
Price Group 6	94.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.6 Service Combination Packages - Business (Continued)****4.6.3 Package 1-B**

Description - Provides a combination of services to business customers for a flat Monthly Recurring Charge (MRC) when Customer subscribes to a one year term. The Package 1-B offering is limited to business customers who subscribe to a two to nine line offering. The MRC does not include:

- Charges on previous bills
- Bill adjustments or credits
- Late payment charges
- Surcharges and taxes
- Services provided by other carriers
- Federal subscriber line charge
- Non-recurring charges
- Local usage charges for ECS calls

Package 1-B includes the following:

- 2 business one-party lines
- 600 minutes of intrastate and/or interstate MTS usage from same business location

Intrastate MTS rates charged in addition to the flat monthly charge can be found in Carrier's Tariff No. 1. Interstate and international rates charged in addition to the flat monthly charge can be found in Carrier's Tariff FCC No. 1 and FCC No. 2, respectively. MTS calls eligible for combination package rates and the additional rates for package subscribers are only those direct dialed calls placed over lines presubscribed to Carrier for interLATA calls and for direct dialed calls placed over lines presubscribed to Carrier, or resold, for intraLATA calls.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.6 Service Combination Packages - Business (Continued)****4.6.3 Package 1-B (Continued)**

If Customers bill for all Monthly Recurring Charges (MRCs) and usage charges for the current month at service location exceeds \$200.00, Customer will be given a bonus discount of 10% on the current bill. Services eligible for the bonus discount include services provided under Carrier's Tariff No. 1, Tariff No. 3, FCC No. 1, FCC No. 2, and cellular, paging, Internet services, and voice mail provided by or through Carrier. Excluded from eligibility for the discount calculation are charges on prior bills, bill adjustments and credits, late payment charges, taxes and surcharges, equipment, Non-Recurring Charges (NRCs), and Internet Browser software. Customers terminating a one year term agreement prior to its expiration will be subject to a lump sum charge of \$25 times the number of months remaining in usage charges for the remainder of the term. Customer must subscribe to both Carrier's interexchange and local services.

Rates - Charges are per package.

	<u>MRC</u>
Price Group 1	\$137.00
Price Group 2	154.00
Price Group 3	178.00
Price Group 4	154.00
Price Group 5	178.00
Price Group 6	178.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.7 Miscellaneous Charges/Features - Business**

This service is no longer available to new Customers.

(C)

**4.7.1 Rotary Hunting Service** - Per line charge applies in addition to business line or PBX trunk charges.

	<u>NRC</u>	<u>MRC</u>
Hunting Service, Per Line, Price Group 1	N/A	\$15.50
Hunting Service, Per Line, Price Group 2	N/A	17.50
Hunting Service, Per Line, Price Group 3	N/A	21.00
Hunting Service, Per Line, Price Group 4	N/A	17.50
Hunting Service, Per Line, Price Group 5	N/A	21.00
Hunting Service, Per Line, Price Group 6	N/A	21.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.7 Miscellaneous Charges/Features - Business (Continued)****4.7.2 Call Management Features**

- A. General - Only one NRC applies when multiple call management features are ordered.
- B. Rates - Non Usage Sensitive - NRC applies only to month-to-month customers.

	<u>NRC</u>	<u>MRC</u>
Anonymous Call Rejection	\$10.00	\$1.00
Automatic Busy Redial	10.00	5.00
Automatic Call Return	10.00	6.00
Call Forwarding Variable	10.00	3.50
Call Forward Fixed - Busy	10.00	1.25
Call Forward Fixed - Busy - No Answer	10.00	1.50
Call Forward Fixed - No Answer	10.00	1.25
Call Forward Selective	10.00	3.00
Call Trace	10.00	6.00
Call Waiting	10.00	5.50
Caller ID	10.00	11.50
Caller ID Number	10.00	10.00
Distinctive Ring	10.00	6.00
Remote Call Forwarding	10.00	30.27
Selective Call Acceptance	10.00	3.00
Selective Call Rejection	10.00	4.00
Speed Calling 8	10.00	2.75
Three Way Calling	10.00	5.00
VIP Alert	10.00	4.00

**C. Rates - Usage Sensitive**

The usage charge is applied to each successful activation of the feature, whether or not the call is completed. Usage Sensitive Call Return and Busy Redial are not available with Centrex lines.

	<u>NRC</u>	<u>Per Use Charge</u>
Automatic Call Return	N/A	\$.75
Automatic Busy Redial	N/A	.75
Three Way Calling	N/A	.75

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.7 Miscellaneous Charges/Features - Business (Continued)****4.7.3 Blocking/Call Restriction Services**

	<u>NRC</u>	<u>MRC</u>
900/976 Blocking, Initial	N/A	N/A
900/976 Blocking	\$9.80	N/A
Call Restriction 1	9.80	\$4.75
Call Restriction 2	35.80	5.00

Call Restriction 1 restricts all direct dial long distance calls.

Call Restriction 2 restricts dial around long distance calls.

**4.7.4 Billed Number Screening**

	<u>NRC</u>	<u>MRC</u>
Option 1	\$9.80	\$2.00
Option 2	9.80	2.00
Option 3	9.80	2.00

Option 1 blocks incoming collect and third-number billing.

Option 2 blocks incoming third-number billing.

Option 3 blocks incoming collect billing.

**4.7.5 Duplicate Bill - Charge applies per bill request, per month requested.**

	<u>Per Bill Request</u>
Previous Bill - 1- 2 Months Old	\$4.50
Previous Bill - 3+ Months Old	6.00

**4.7.6 Personalized Telephone Number**

	<u>NRC</u>	<u>MRC</u>
Personalized Number Search and Assign		
Per Number	\$20.00	\$2.00
Personalized Telephone Number Reservation	N/A	5.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.7 Miscellaneous Charges/Features - Business (Continued)**

- 4.7.7 Operator Surcharges** - Charges apply in addition to applicable usage charges. DACC usage charges are billed in six second increments after an initial 18 second period. Handicapped customers receive 50 free DA calls per billing cycle. In addition to the DACC charge, normal DA service charges, operator assisted surcharges and usage charges apply.

	<u>Per Call Charge</u>	<u>Per Minute</u>
Operator Dialed Surcharge	\$1.00	N/A
Person to Person	6.50 (I)	\$.12 (N)
Station to Station	3.45 (I)	.12 (N)
Verification	.95	N/A
Interrupt	1.40	N/A
Local DA		
DA (after four free calls per billing cycle)	.30	N/A
DACC	.35	per Customer's plan rate
Operator Assisted DA	.30	N/A
National DA		
DA	1.10	N/A
DACC	N/A	per Customer's plan rate

- 4.7.8 Number Referral Service** - The charges apply to all customers in which the referral message is active on the disconnected line.

NRC

Automated Number Referral Service	
Up to 5 lines for 6 months	\$250.00
Up to 5 lines for 12 months	450.00

**4.7.9 Directory Listing**

- A. Description - Carrier will arrange for Customer, other than customers requesting non-published service, to be listed in the directories and directory assistance records of the underlying carrier in accordance with the listing service tariff schedules and provisions of that carrier. Customers requesting non-listed service will not be listed in the directory of the underlying carrier, but will be listed in the directory assistance records of that carrier.

Customer will receive one Business Service primary listing in the business white pages and one listing in the yellow pages section in the directory of the underlying carrier at no extra charge, per the provisions of the underlying carrier.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.7 Miscellaneous Charges/Features - Business (Continued)****4.7.9 Directory Listing (Continued)****B. Rates**

	<u>NRC</u>	<u>MRC</u>
Non-Listed Service	N/A	\$0.75
Non-Listed Service Additional Listings	N/A	0.75
Listing in a Foreign Directory	N/A	1.80
Primary Listing	N/A	N/A
Additional Listing	N/A	1.80
Non-Published Service Listings	N/A	2.90
Non-Published Service Additional Listings	N/A	N/A
Directive Listing	N/A	1.80
Cross Reference Listings	N/A	1.80
Directory Listing Installation/Change Charge Following initial order	\$10.00	N/A

**4.7.10 Miscellaneous Charges**

	<u>Package Customers NRC</u>	<u>Flat Rate Customers NRC</u>
Primary Interexchange Carrier (PIC) Change Charge	N/A	\$5.00
Line Connection - 1st Line	\$24.50	24.50
Line Connection - Additional Line	24.50	24.50
Secondary Service Order	10.00	10.00
Call Management Change Service Charge	10.00	10.00
Restoration of Service	34.50	34.50
Primary Service Charge	24.50	24.50
Telephone Number Change	10.00	10.00
Transfer of Service Charge	N/A	40.00
Customer Premises Visit Charge	16.00	16.00
Trouble Isolation Charge (one hour minimum)	65.00/hr	65.00/hr
Service Expedite Charge	50.00	50.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service**

This service is no longer available to new Customers.

(C)

**4.8.1 Description**

This service provides communications channels to the Public Switched Network and can be used to place or receive one phone call at a time. In addition, Centrex Service provides Customer with access to PBX-type features (i.e., call forwarding) which are applied directly to all telephones in the Centrex system or can be activated on an as needed basis for individual telephone sets. Both analog and digital Centrex lines are available in locations where suitably equipped central offices exist. Centrex lines may not be terminated on a PABX or hybrid Key system.

Rates and charges - Centrex pricing is calculated by adding individually priced elements and/or features to the basic Centrex primary analog/digital station line rate. In addition to monthly station and feature rates, one-time installation charges may apply in certain situations or to specific elements/features. Customers must order a minimum of two analog or digital lines when subscribing to Centrex Service. The maximum number of lines available is 250.

**4.8.2 Basic Operating Features**

Basic operating features included with either analog or digital Centrex Service.

	Analog Service	Digital Service
Automatic Identification On Outward Dial	X	X
Calling Number Identification Delivery	N/A	X
Direct Inward Dialing	X	X
Direct Outward Dialing	X	X
Distinctive Ringing	X	X
Station to Station Dialing	X	X
Touch Call	X	X
Common Recorded Announcement of Intercept	X	X

**4.8.3 System Sizing**

Line rates are determined by total system size. Total system size is the combined total of analog and digital lines. To determine the correct line rate group (i.e., 2-25 lines, 26-50 lines, etc.), add analog and digital lines together and use the resulting total to determine the correct line rate group/line rate(s). For example, if Customer needs 14 analog lines and 14 digital lines (for a total of 28 lines), the analog rate should come from the analog 26 to 50 line rate group and the digital rate should come from the digital 26-50 line rate group.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.4 Centrex Packages**

Customer may select only one analog feature package per system (Feature Package 1000, Feature Package 2000, or Feature Package 3000), and once selected, that feature package is required for every analog line and digital line in the system. Digital lines have the option of selecting either an MBKS Basic, MBKS Deluxe package, or MBKS 3000-Deluxe in lieu of feature packages 1000/2000/3000. If an MBKS package is selected, the 1000/2000/3000 package charges will not apply for that line. Digital feature packages (MBKS Basic, MBKS Deluxe, MBKS 3000-Deluxe, CSD 1000 and CSD 2000) may be selected on a per line basis. CSD 1000, CSD 2000 and CLASS package charges are in addition to other package charges.

**4.8.5 Centrex Packages****Feature Package 1000**

Call Hold, Consultation Hold, Call Alternation/Flip-Flop, Speed Call (Individual), Call transfer, Call Forward (All, Busy, No Answer-Fixed/Variable), Call Waiting (Originating/Terminating), Cancel Call Waiting, Dial Call Waiting, Three Way Calling, Last Number Redial, Toll Restriction, Hunting (Pilot Number, Directory Number, Secretarial), Call Pick Up (Extended, Direct, Group) and Station Restriction.

**Feature Package 2000**

All features in Package 1000 plus; Call Park (Multiple), Automatic Callback (Camp On), Data Line Security, Saved Number Redial, Circular Hunting, Multiple Classes of Service, Speed Call 30 (System), Uniform Call Distribution.

**Feature Package 3000**

All features in Package 1000 and 2000 plus; Call Forward/Busy/No Answer Split, Executive Busy Override, Incoming Call Forward, Off-hook Queuing, Remote Access to Features, Ring Back Queuing, Speed Call Long List (Individual), and Within Group Call Forward.

**NOTE: Feature Packages 1000/2000/3000**

An analog telephone set connected through an appropriate ISDN terminal adapter to a digital (ISDN) Centrex line must subscribe to analog Centrex voice feature packages, not digital (ISDN) MBKS service feature packages.

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## SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)

### 4.8 Centrex Service (Continued)

#### 4.8.5 Centrex Packages (Continued)

##### MBKS (Multi-Button Key Set) Basic Package

Shared Directory Number, Automatic Call Back on Busy, Bridging, Call Alternation, Call Forwarding, Call Pickup, Conference Calling, Drop, Feature Function Buttons, Feature Inspect, Flex Calling, Hold, Intercom Function, Key System Coverage for Analog Lines, Manual Exclusion, Digital Data Intercom Dialing, Multiple Directory Number, Privacy Release, Ring Again, Shared Call Appearances of Directory Number, Speed Calling, Station Restriction, Terminal Management, Time and Date Display, and Transfer and Two Digit Intercom Dialing.

##### MBKS (Multi-Button Key Set) Deluxe Package

All features in MBKS Basic Package plus; Delayed Ringing, Initiated Priority Calling, Inspect, Intercom Alerting, Originating Priority Calling, Called Line Identification, Incoming Priority Calling, and Display for Ringing Call Appearance only

##### MBKS (Multi-Button Key Set) 3000-Deluxe

All features in MBKS Basic Package and MBKS Deluxe Package plus; Executive Busy Override, Incoming Call Forwarding, and Within Group Call Forward

##### CSD (Circuit Switched Data) Package 1000

Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call (Short List), and Data Toll Restriction

##### CSD (Circuit Switched Data) Package 2000

All features in CSD Data Package 1000 plus; Data Call Back, Data Circular Hunting, Data Group Speed Calling 30, and Data Speed Call (Long List)

##### CLASS Feature Package

Automatic Busy Redial, Automatic Call Return, Call Block, Special Call Acceptance, Special Call Forwarding and Special Call Waiting

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.6 Digital Line Loop Extension**

Digital line loop extension provides a physical extension of the Digital Centrex loop from approximately 18,000 feet to approximately 36,000 feet. The actual distances are dependent on decibel (db) loss, which could impact final distances. Deployment is based on actual vendor measurement of db loss for each digital line. If the db loss exceeds the vendors recommended specifications, a loop extension charge will apply. A digital line can only be extended once.

<b>4.8.7 Analog Centrex Line Rates</b>		Month to	Month to	One Year	One Year
FCC Subscriber line charge is in addition to Centrex line rates. Rates are per line.		Month	Month	Term	Term
		<u>NRC</u>	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>
A. Initial Order	2 to 25 Lines	\$24.60	\$17.80	\$12.30	\$17.70
	26 to 50 Lines	24.60	13.50	12.30	13.40
	51 to 100 Lines	N/A	N/A	12.30	13.30
	101 to 200 Lines	N/A	N/A	12.30	13.05
	201 to 250 Lines	N/A	N/A	12.30	12.50
B. Subsequent Order	2 to 25 Lines	\$24.60	\$17.80	\$24.60	\$17.70
	26 to 50 Lines	24.60	13.50	24.60	13.40
	51 to 100 Lines	N/A	N/A	24.60	13.30
	101 to 200 Lines	N/A	N/A	24.60	13.05
	201 to 250 Lines	N/A	N/A	24.60	12.50

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)**

**4.8.8 Digital Centrex Line Rates** - Each digital line supports two stations/primary telephone numbers. Second telephone number is provided at no charge. Digital service may not be available at all locations. FCC subscriber line charge is in addition to Centrex line charges. Rates are per line.

	Month to Month <u>NRC</u>	Month to Month <u>MRC</u>	One Year Term <u>NRC</u>	One Year Term <u>MRC</u>
2 to 25 Lines	\$70.00	\$32.00	\$35.00	\$31.50
26 to 50 Lines	70.00	27.40	35.00	26.80
51 to 100 Lines	N/A	N/A	35.00	26.10
101 to 200 Lines	N/A	N/A	35.00	25.85
201 to 250 Lines	N/A	N/A	35.00	25.60

**4.8.9 Digital Centrex Line Channel Capabilities** - Per line channel configuration is for both B-Channels. Configuration charge is required for all digital Centrex line.

	Month to Month <u>NRC</u>	Month to Month <u>MRC</u>
B-Channel Voice, Per Line	N/A	4.00
B-Channel Voice and Data (ISDN), Per Line	N/A	14.50

Usage charges apply for CSID calls terminated outside of the business group.

**4.8.10 Digital Centrex Line Loop Extension**

Month to Month <u>NRC</u>	Month to Month <u>MRC</u>
50.00	22.75

The Digital (ISDN-BRI) Line Extension rates apply in addition to the line rates.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.11 Analog Centrex Feature Packages**

One feature package is required for every analog Centrex line. Customer either Feature Package 1000, Feature Package 2000, or Feature Package 3000. Packages cannot be mixed.

	Month to Month <u>NRC</u>	Month to Month <u>MRC</u>	One Year Term <u>NRC</u>	One Year Term <u>MRC</u>
Feature Package 1000	N/A	\$15.00	N/A	\$2.00
Feature Package 2000	N/A	15.00	N/A	2.75
Feature Package 3000	N/A	20.00	N/A	4.00

**4.8.12 Digital Centrex Feature Packages**

Optional Feature Package MBKS Packages may be selected on a per line basis in lieu of feature packages 1000/2000/3000. CSD 1000/2000/3000 package charges are in addition to other packages.

MBKS Basic Package	\$25.00	\$15.00	\$25.00	\$6.00
MBKS Deluxe Package	25.00	20.00	25.00	8.00
MBKS 3000-Deluxe	25.00	25.00	25.00	12.00
Circuit Switched Data Package 1000	15.00	10.00	15.00	3.00
Circuit Switched Data Package 2000	15.00	15.00	15.00	5.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.13 Centrex CLASS Feature Package**

Optional Feature Package. Can be used with either analog or digital lines. Analog lines must also have either Package 1000, Package 2000, or Package 3000. Digital must have at least one B-Channel configured for voice. CLASS charges are in addition to applicable package/channel charges.

	Month to Month <u>NRC</u>	Month to Month <u>MRC</u>	One Year Term <u>NRC</u>	One Year Term <u>MRC</u>
2 to 25 lines with CLASS Packages	N/A	\$5.00	N/A	\$5.00
26 to 50 lines with CLASS Packages	N/A	4.50	N/A	4.50
51 to 100 lines with CLASS Packages	N/A	4.00	N/A	4.00
101 or more lines with CLASS Packages:				
Maximum total charge for CLASS Feature Package, per customer is \$400.00				

Maximum total charge for CLASS Feature Package, per customer is \$400.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.14 Centrex Network Access Options**

Network Access Registers	<u>MRC</u>
(Per NAR)	\$49.50

The following reflects the NARs recommended for maintaining a P.01 grade of service at various Centrex line sizes. Customer must subscribe to a sufficient quantity of NARs so as to maintain a P.01 grade of service. Minimum NAR quantity is 2.

NAR Sizing Requirements

<u>Lines</u>	<u>NARs</u>
2	2
3 to 4	3
5 to 8	4
9 to 13	5
14 to 19	6
20 to 27	7
28 to 37	8
38 to 45	9
46 to 55	10
56 to 66	11
67 to 77	12
78 to 89	13
90 to 100	14
101 to 125	15
126 to 150	16
151 to 175	18
176 to 200	20
201 to 225	22
226 to 250	25

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.15 Optional Centrex Station/System Features**

	<u>NRC</u>	<u>MRC</u>
Additional Analog Line Number, (Per Number)	N/A	\$2.00
Additional Digital Line Number, (Per Number)	N/A	2.00
Authorization Codes (Per 100 Codes)	\$3.00	.30
Caller ID - Name and Number (CNND), Per Group		
2 to 25 lines with CNND	N/A	25.00
26 to 50 lines with CNND	N/A	45.00
51 or more lines with CNND	N/A	85.00
Caller ID - Number Only (CNID), Per Line		
2 to 25 lines with CNID	N/A	6.00
26 to 50 lines with CNID	N/A	4.50
51 or more lines with CNID	N/A	2.00
Caller ID - Number Only (CNID), Per Group		
2 to 25 lines with CNID	N/A	10.00
26 to 50 lines with CNID	N/A	20.00
51 or more lines with CNID	N/A	40.00
Call Tracing Service (Per Line)	N/A	6.00
Conference Calling (Per Conference Port Group)	100.00	40.00
Hunt Group Pilot Number, (Per Console)	N/A	.10
Music On Hold, (Per System)	4.00	25.00
Preferential Hunting, (Per Line in Hunt Group)	N/A	.30

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.15 Optional Centrex Station/System Features (Continued)**

	<u>NRC</u>	<u>MRC</u>
Automatic Line (Per Line)	N/A	\$1.00
Blocking		
Complete Blocking (Per Line)	N/A	N/A
Selective Blocking (Per Call)	N/A	N/A
Limited Automatic Call Distribution (Per Group)	N/A	.30
Meet-Me-Conference (Per System)	\$100.00	40.00
Pre-set Conference (Per System)	100.00	40.00
Priority Queuing (Per Line in Queue Group)	N/A	.30
Priority Queuing requires the off-hook queuing feature that is included in Feature Package 3000, MBKS Deluxe Package, and MBKS 3000-Deluxe.		
Second and Third Announcements (Per System)	50.00	35.00
Speed Call Long List (Per Line)	N/A	.30

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.15 Optional Centrex Station/System Features (Continued)**

	<u>NRC</u>	<u>MRC</u>
Proprietary Set/Feature Phone Interface, (Per Interface)	N/A	\$5.00
Recorded Announcement, (Per System)	\$145.00	40.00
Stop Hunt, (Per Hunt Group)	N/A	1.00
Terminal Make Busy, (Per Hunt Group)	N/A	1.00
VIP Alert, (Per Line)	N/A	4.00

**4.8.16 Optional Digital Only Centrex Features**

Circuit Switched Data Direct Connect (Per Line)	N/A	1.00
Circuit Switched Data Closed User Group (Per Line)	N/A	1.00

**4.8.17 Optional Facility Arrangements - Associated facility charges are in addition to system termination charges.**

Tie Line Access, (Per Termination)	50.00	20.00
WATS Access, (Per Termination)	100.00	1.50
800/888 Access, (Per Termination)	100.00	1.50
T1 Access (Per Termination)	100.00	100.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.8 Centrex Service (Continued)****4.8.18 Miscellaneous Centrex Charges**

	<u>NRC</u>	<u>MRC</u>
Major Software Addition/Change,	\$100.00	N/A
- Add Customized Dialing Plan		
- Add Customer Requested Profile		

Database additions or changes not listed in this tariff will be charged a rate of \$50.00 per hour, or a fraction thereof

Routine Software Change, (Applies to changes to existing services)	50.00	N/A
- Change Trunk Group		
- Change Customer Recording		
- Change Digital System Configuration		

Minor Software Changes, (Applies to changes to existing services)	25.00	N/A
- Change Subgroup		
- Change Hunt Group		
- Change Conference Calling		
- Change Extended Call Pickup		
- Change Line Features		
- Change Music on Hold Access		
- Change Authorization Code Validation (Additional minor change charge for every two codes)		
- Change Standby		
- Executive Busy Override		
- Simulated Facility Group (NAR) (If an existing customer adds additional NARs, this charge will apply)		
- Remote Access Directory Number (Additional minor change charge for each authorization code)		
- Music on Hold Access		
- Standard Recording		
- Extended Pick Up Code		
- Add Line Features (Additional minor change charge to add toll control)		

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.9 Private Line Service**

This service is no longer available to new Customers.

**4.9.1 Description - Private Line Service** provides dedicated communications channels for data services. The service provides point-to-point connections through non-switched, non-usage sensitive dedicated facilities for a specific customer. Communications channels vary from 56 Kbps through 44.736 Mbps for the various types of private lines. A minimum service period of 90 days is required on all private line circuits.

**A. Digital Data Service (DDS)**

Digital Data Service provides low speed digital transmission over a dedicated private line. Typically, customers use the service for transmitting lower speed data. DDS is provided on a two-point or multi-point, four wire basis for 56 Kbps transmission of synchronous serial data. DDS is also provided at 64 Kbps on a two-point basis only. A multi-point circuit or bridged circuit is a communications line to which three or more customer locations are connected. The locations are connected by a bridge. A facility from each customer location on the circuit is connected to a port on the bridge. Another available option is secondary channel. This offers companion digital transmission capability over the same physical facility as the primary channel, but at a lower bit rate. DDS Service is available on a month-to-month basis, or three or five year term plans.

**B. DS1 Private Lines**

DS1 Service provides for the two-way transmission of 1.544 Mbps digital signals on a point-to-point basis only. These services are typically used for high speed data transmission. Clear Channel Capability (B8ZS - Bipolar with eight zero substitution) is offered as an option. This option allows the DS1 user to obtain greater throughput and functionality from their facilities. DS1 Service is available on a month-to-month basis or three or five year term plans.

**C. DS3 Service**

DS3 Private Line Service provides high-speed data transmission at 44,736 Mbps through a point-to-point, non-switched, non-usage sensitive dedicated facilities for a specific customer. DS3 Service is provided through an electrical interface unless otherwise specified by Customer.

DS3 Service is available within the LATA where appropriate digital facilities exist as determined by Carrier. Service inquiries will be necessary to determine availability interval. DS3 Service is offered on a one, three or five year term basis.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.9 Private Line Service (Continued)****4.9.2 Rates****A. Order Charge**

- |        |                               |            |
|--------|-------------------------------|------------|
| 1. (a) | Initial Order Charge -        | <u>NRC</u> |
|        | per order                     | \$69.92    |
| (b)    | Subsequent Order Charge -     |            |
|        | per order to modify           |            |
|        | existing service              | 68.84      |
| 2.     | Service Installation Charge - |            |
|        | per local channel -           |            |
|        | DDS Service only              | 157.92     |
| 3.     | Design Change Charge -        |            |
|        | per change                    | 14.99      |

**C. Digital Data Services (DDS)**

- |    |                               |            |                  |                    |                    |
|----|-------------------------------|------------|------------------|--------------------|--------------------|
| 1. | Local Channel - per channel - |            |                  |                    |                    |
|    | NRC is waived for three and   |            |                  |                    |                    |
|    | five year term plans          | <u>NRC</u> | <u>Month-to-</u> | <u>3 Year Term</u> | <u>5 Year Term</u> |
|    | 56 or 64 Kbps                 | \$144.49   | Month MRC        | \$86.00            | \$76.00            |
|    |                               |            |                  |                    |                    |
| 2. | Interoffice Channel Mileage - |            | <u>MRC</u>       |                    |                    |
|    | per mile                      |            | \$6.36           |                    |                    |

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)**

**4.9 Private Line Service (Continued)**

**4.9.2 Rates (Continued)**

**B. Digital Data Services (DDS) (Continued)**

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.9 Private Line Service (Continued)****4.9.2 Rates (Continued)****B. Digital Data Services (DDS) (Continued)****3. Optional Features**

(a)	DDS Bridging per Port	<u>NRC</u>	<u>MRC</u>
	56 Kbps	\$14.65	\$9.56
(b)	Secondary Channel - per local channel - not available on DDS that requires the installation of loop repeater equipment		
	56 Kbps	\$64.19	\$7.77

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.9 Private Line Service (Continued)****4.9.2 Rates (Continued)****C. DS1**

1. Local Channel -  
per channel -  
NRC is waived for three and  
five year term plans

	<u>NRC</u>	<u>MRC</u>	<u>MRC</u>	<u>MRC</u>
(a) First Circuit	\$900.00	\$330.00	\$250.00	\$210.00
(b) Each Additional Circuit	130.00	130.00	N/A	N/A

2. Interoffice Channel Mileage

	<u>MRC</u>
(a) Fixed Rate - per termination	\$40.00
(b) Per Mile	15.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)**

**4.9 Private Line Service (Continued)**

**4.9.2 Rates (Continued)**

**C. DS-1 (Continued)**

**3. Optional Features**

	<u>NRC</u>	<u>MRC</u>
Clear Channel Capability	\$90.00	\$23.22

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.9 Private Line Service (Continued)****4.9.2 Rates (Continued)****D. DS3**

		1 Year Term	3 Year Term	5 Year Term
1. Local Channel -	<u>NRC</u>	<u>MRC</u>	<u>MRC</u>	<u>MRC</u>
per channel	\$1210.00	\$1517.00	\$1144.00	\$1048.00
2. Interoffice Channel Mileage				
(a) Fixed Rate -	<u>MRC</u>			
per termination	\$300.00			
(b) Per Mile	60.00			

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)**

**4.9 Private Line Service (Continued)**

**4.9.2 Rates (Continued)**

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.10 Frame Relay Service**

This service is no longer available to new Customers.

**4.10.1 Description of Service**

Frame Relay Service is a high-performance, cost effective data offering for connectivity of multiple Local Area Networks (LANs) or Systems Network Architecture (SNA) locations. Frame Relay Service uses shared facilities and statistical multiplexing to transport data communication (packets). Frame Relay Service delivers bandwidth-on-demand internetworking connections, providing speeds up to 1.544 Mbps. It is ideal for intensive, bursty data transmission applications.

Dedicated access facilities provide access to the frame relay network through ports on a frame relay switch. Connectivity to the frame relay network is provided through Permanent Virtual Circuits (PVCs) which provide logical software connections for communications between ports on the network. Multiple PVCs can be defined on any given port providing a single access line with the capability to transmit data to multiple destinations. Customers purchasing this service and who are not served in their home serving wire center by a frame relay switch must also purchase a private line link to connect to a frame relay capable switch.

**4.10.2 Rate Elements**

There are three primary components to Frame Relay Service:

- Local Access Facility (dedicated)
  - Frame Relay Port
  - Data Link Connection Identifier (DLCI)
- A. Local Access Facility - Customers may access the frame relay network at speeds of 56/64 Kbps (DS0) or 1.544 Mbps (DS1) digital facilities. Fractional T1 ports (128 Kbps, 256 Kbps, or 384 Kbps) utilizes the DS1 access facility.
- B. Frame Relay Port - The frame relay port provides the physical connection between the local access facility and the frame relay network. The port also provides the logical termination of the PVCs assigned to the port. The port speed provides the maximum (burst) speed for which Customer is capable of sending or receiving information through an individual port. Customers select a speed for each frame relay port, ranging from 56/64 Kbps to 1.544 Mbps. The sum of the individual PVCs speed can not exceed the port speed. The port speed must be large enough to accommodate the cumulative progress of all PVCs connected to the port.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.10 Frame Relay Service (Continued)****4.10.2 Rate Elements (Continued)**

D. Data Link Connection Identifier (DLCI) and Committed Information Rate (CIR) - The DLCI is one of two address points required to establish a PVC. The PVC provides the logical dedicated communications path (circuit) between two ports. PVCs are predefined for each pair of end point devices so a virtual network path (circuit) is always available without call set-up delay. This results in faster access to the network, better response time for end user applications and a high degree of network security.

A Committed Information Rate (CIR) is assigned to each PVC. The CIR defines the average minimum data transmission rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can exceed the CIR when excess capacity is available on the port and on the network. When excess capacity exists, an average data rate above the CIR may be achieved up to the port capacity. Data sent across a virtual connection in excess of the connections CIR will be marked by the network as being discard eligible in event of network congestion, and will be delivered only if the instantaneous demand for the output on the transmission channel is equal to or less than the capacity of the queue for that channel.

**4.10.3 Additional Terms and Conditions of Service**

Frame Relay Service is provided where facilities and operating conditions permit and where technically feasible.

Customer must give Carrier 30 days prior written notice to terminate Frame Relay Service.

**4.10.4 Rates and Charges**

Customer may purchase service as a combined local access and port element, plus the DLCI element from Carrier. Alternatively, Customer may purchase only the port and DLCI elements from Carrier under this section and purchase local access from Carrier under the applicable Private Line section of this tariff.

**A. Port and Access**

Charges include a Non-Recurring Charge (NRC) and a Monthly Recurring Charge (MRC), based on the type of access line utilized. Charges are per access facility, and include the local access, port, and one DLCI.

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		Month-to-Month1 Year Term3 Year Term			
		<u>NRC</u>	<u>MRC</u>	<u>MRC</u>	<u>MRC</u>
56/64 Kbps		\$295.00	\$110.00	\$105.00	\$95.00
128 Kbps		395.00	200.00	190.00	175.00
256 Kbps		395.00	285.00	270.00	255.00
384 Kbps		395.00	365.00	345.00	335.00
DS-1		595.00	530.00	510.00	490.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.10 Frame Relay Service (Continued)****4.10.4 Rates and Charges (Continued)****B. Port**

Charges include a Non-Recurring Charge (NRC) and a Monthly Recurring Charge (MRC), based on the speed of the port connection, i.e., 56/64 Kbps to 1.544 Mbps for areas not deemed frame relay capable. Charges apply per port. Each port can accommodate multiple PVCs. A port added to the network after initial installation will be considered a new element and the nonrecurring and monthly charges will both apply. Rates include one DLCI.

<u>Speed (Kbps)</u>	<u>NRC</u>	Month-to		
		Month	1 Year	3 Year
		<u>MRC</u>	<u>MRC</u>	<u>MRC</u>
56/64	\$ 95.00	\$ 45.00	\$ 43.00	\$ 41.00
128	295.00	90.00	85.00	80.00
256	295.00	135.00	130.00	120.00
384	295.00	190.00	180.00	170.00
DS-1	495.00	300.00	285.00	265.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.10 Frame Relay Service (Continued)****4.10.4 Rates and Charges (Continued)****C. DLCI (Data Link Connection Identifier)**

Charges include an NRC and an MRC for each DLCI, based on the number of PVCs selected. PVCs added to the network after initial installation will be considered new elements and the nonrecurring and monthly charges will apply.

PVC	<u>NRC</u>	<u>Month-to</u> <u>Month</u> <u>MRC</u>	<u>1 Year</u> <u>MRC</u>	<u>3 Year</u> <u>MRC</u>
Per DLCI	\$20.00	\$8.00	\$7.00	\$6.00

**D. Miscellaneous Charges**

	<u>NRC</u>
Initial Order Charge - per order	\$60.00
Subsequent Activity Charge - per port	30.00
Expedite Charges	75.00

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)**

**4.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI)**

This service is no longer available to new Customers.

(C)

**4.11.1 General Description - See description in Section 3.11.1.**

**4.11.2 Rate Structure**

ISDN BRI consists of four basic rate elements:

Network Access

ISDN BRI Enhanced Features

Basic Rate Access

Non-Recurring Charges (NRCs)

NRCs are in addition to any applicable service charge for moves, changes, and/or installation provided for in other sections of this tariff.

**4.11.3 ISDN BRI Definitions and Feature Descriptions**

B-channel - A 64 Kbps path used for Circuit Switched Voice (CSV) or Circuit Switched Data (CSD) from end-user to end-user.

Basic Rate Access Line (2B+D) - Two 64 Kilobits per second (Kbps) B channels and one 16 Kbps D channel.

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#### SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)

#### 4.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)

##### 4.11.3 ISDN BRI Definitions and Feature Descriptions (Continued)

Change Charge - A non-recurring charge that applies for changes, additions, or deletions to features or feature buttons. The charge applies on a per line per service order basis.

Calling Number Identification (CNID) - Provides Customer who is receiving a call with the telephone number of the calling party.

D-channel - A 16 Kbps path used for signaling purposes only.

Extension Service - Includes facilities and equipment required to extend ISDN BRI Service from one local calling area into another local calling area.

Network Access - Provides the local exchange loop and calling scope.

Primary Directory Number (PDN) - The "single" telephone number provided to each B-channel.

Secondary Directory Number (SDN) - A telephone number purchased by Customer which is in addition to the PDN for a B-channel.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)****4.11.3 ISDN BRI Definitions and Feature Descriptions (Continued)**

**Multibutton Key System (MBKS) Features** - Feature function buttons on the MBKS set can be assigned to activate certain features. Indicator lights show the activation or deactivation status of the features. The number of function buttons is dependent on the MBKS set design.

**Analog Shared Directory Number** - Allows analog lines that are served from the same central office switch as the ISDN BRI line to be assigned to a button of a MBKS set.

**Drop** - Allows the MBKS set user to drop the last party added to a conference call.

**Hold** - Allows the MBKS set user to place a call on hold by pressing the function button.

**Multiple Directory Number Buttons** - Provide access to more than one directory number on the MBKS set.

**Additional Call Appearances** - Allows multiple call appearances for directory numbers per MBKS set.

**Call Forwarding Variable** - Allows the ISDN user the ability to forward all incoming calls to a user specified directory number.

**Call Forwarding Busy Line** - Automatically routes calls to a preselected directory number when the called line is busy.

**Call Forwarding Don't Answer** - Automatically routes calls to a preselected directory number when the called line does not answer within a preset ringing cycle.

**Conference** - Allows the user to add a third party to an existing conversation and may be used with voice calls only.

**Transfer** ☐ Allows the user to transfer a voice call to another directory number if the user has a vacant call appearance or directory number.

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)****4.11.4 Rate and Charges - Residential**

- A. Basic Home Office ISDN Access - Includes two CSV/CSD B-Channels with measured local usage, one signaling only D-Channel, CNID, and two PDNs.

	<u>Month-to-Month</u>		<u>One Year Term</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Per Line	\$53.00	\$265.00	\$48.00	\$165.00
Usage	<u>Per Minute Rate</u> \$0.025 per channel		<u>Per Minute Rate</u> \$0.02 per channel	

- B. Virtual Office ISDN Access - Includes two CSV/CSD B-Channels with flat rate local usage, one signaling only D-Channel, CNID, and two PDNs.

	<u>Month-to-Month</u>		<u>One Year Term</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Per Line	\$88.00	\$265.00	\$78.00	\$165.00

- C. Optional Features - Analog telephone sets connected to an appropriate ISDN terminal adapter may subscribe to call management features from residential exchange services.

	<u>MRC</u>	<u>NRC</u>
Secondary Directory Numbers	\$2.00	N/A
MBKS Feature Package	6.00	\$25.00
Change Charge	N/A	50.00
Non-Standard Configuration Group	N/A	50.00

- D. Extension Service

	<u>MRC</u>	<u>NRC</u>
Each, including first mile	\$115.00	\$240.00
Each additional mile	5.00	N/A

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**SECTION 4 - SERVICES IN VERIZON TERRITORY (Continued)****4.11 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) (Continued)****4.11.5 Rates and Charges - Business**

- A. Basic Office ISDN Access - Includes two CSV/CSD B-Channels with measured local usage, one signaling only D-Channel, CNID, and two PDNs.

	<u>Month-to-Month</u>		<u>One Year Term</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Per Line	\$71.00	\$265.00	\$66.00	\$165.00
Usage rates	<u>Per Minute Rate</u> \$0.025 per channel		<u>Per Minute Rate</u> \$0.02 per channel	

- B. Premium Office ISDN Access - Includes two CSV/CSD B-Channels with 400 hours local usage, one signaling only D-Channel, CNID, and two PDNs.

	<u>Month-to-Month</u>		<u>One Year Term</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Per Line With 400 hours local usage	\$106.00	\$265.00	\$96.00	\$165.00

Overtime Usage	<u>Per Minute Rate</u> \$0.025 per channel	<u>Per Minute Rate</u> \$0.02 per channel
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- C. Optional Features - Analog telephone sets connected to an appropriate ISDN terminal adapter may subscribe to call management features from business exchange services.

	<u>MRC</u>	<u>NRC</u>
Secondary Directory Numbers	\$2.00	N/A
MBKS Feature Package	6.00	\$25.00
Change Charge	N/A	50.00
Non-Standard Configuration Group	N/A	50.00

- D. Extension Service

	<u>MRC</u>	<u>NRC</u>
Each, including first mile	\$115.00	\$240.00
Each additional mile	5.00	N/A

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